



## How to equalize TEOS licenses

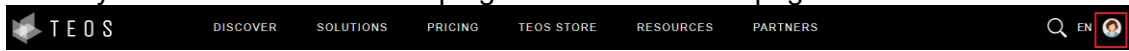
### Description

This guide explains how to equalize the TEOS licences for a customer.

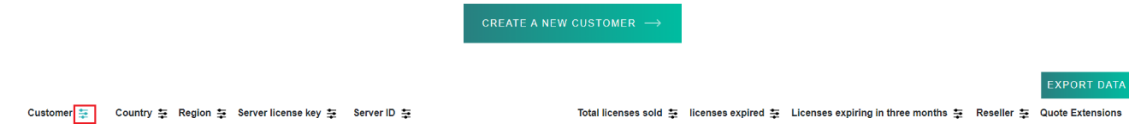
# Requirements

- Reseller/Dealer access to teos.solutions

1. Login to the [teos.solutions](https://teos.solutions) webpage.
2. Select your account icon in the top right corner of the webpage and select 'Customers'.



3. Select the filter icon behind 'Customer' and search for the customer.



4. On the right side of the overview select the button 'Extend'.

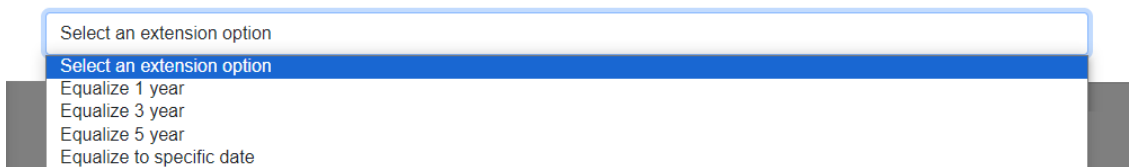
Customer	Country	Region	Server license key	Server ID	Total licenses sold	licenses expired	Licenses expiring in three months	Reseller	Quote Extensions
Demo Chris Local	Netherlands	BNLX		08C1	10	-	8		<a href="#">Extend</a> <a href="#">Move to cloud</a> <a href="#">Notes</a>

5. In the window which opens, select the preferred option:  
 Equalize 1, 3 or 5 year,  
 This option will take the expiration date of the licences with the latest expiration date.  
 All licences will be equalized to 1,3 or 5 years from this date.

Equalize to specific date,  
 With this option you have the ability to choose an equalized end date for all licences.  
 Please note, the specific date needs to be the same or newer than the licence with the latest expiration date.

#### Quote extension for Demo Chris Local

Please find below the quote for the licenses which are required to perform the extension. You can send this information to your Sony Sales contact to request the licenses. Please use the "Copy to Clipboard" button, after which you can directly paste this information in an email.



6. Once you have selected your preferred options, you will see an overview of licences which will be needed for this action and an overview of the licences with their new date.

Equalize 1 year

TEM-EL1Y	TEM-AL1Y
7	12

COPY TO CLIPBOARD

Expected license overview after extension

	Old date	New date	TEM-PU	TEM-UL	TEM-EL	TEM-AL	TEM-SL	TEM-SMBCL	TEM-ENTCL	TEM-ENT350
>	27-07-2024	30-05-2026	-	-	4	9	-	-	-	-

You have now successfully calculated the licences required to equalize all licences.

SONY



For more information  
visit [pro.sony/TEOS](https://pro.sony/TEOS)

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