

Room Booking for TEOS

Installation & User Manual

Document version 1.3

Overview

Thank you for purchasing these products. This document will explain how to Install, use and manage a room Booking tablet with Manage for TEOS.

This new version is compatible with timeline workflow and is managing check-in state in the tablets using TEOS where the status can be shown in the LEDs of the tablets.

Requirements

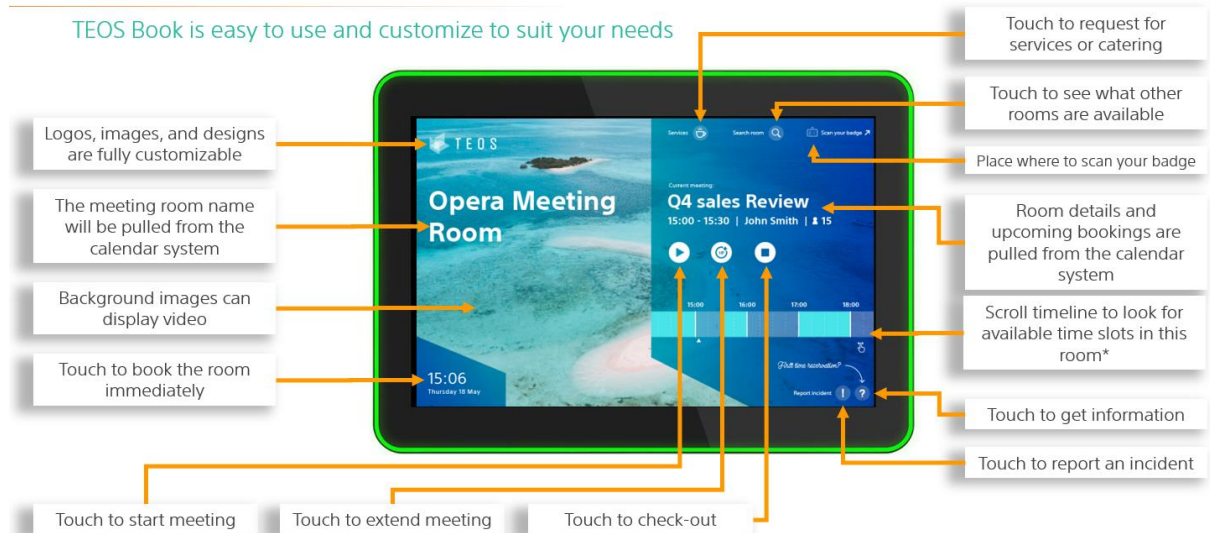
- Manage for TEOS from version 1.4.4, updates in version 3.1
- Please refer to the release note of TEOS 3.1 to check the latest apps version
- Compatible tablets with TEM-ALxY License
- Service account for Microsoft Exchange synchronization with full access to the room resources (delegation), one service account for 20 resources
- Service account for Office 365 synchronization (OAuth2) with full access to the room resources (delegation), one service account for 20 resources
- Service account for Google Calendar synchronization with full access to the room resources, one service account for 20 resources
- If you are using Cloud for TEOS, make sure your time zone is defined under “site” or building in Site configuration
- New functions which appear in 3.1 version of TEOS:
 - Timeline improvements with name of booker when clicking on the timeline
 - Booking room using a username verified an email with the invite is sent by TEOS
 - Ad’hoc booking with a button and booking time predefine, no need to input any data

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1. Room Booking Solution

Book for TEOS is an advanced room booking solution for office meeting spaces. Positioned outside each meeting room, Book for TEOS displays a meeting room's name, availability, current meeting information, and a list of forthcoming meetings. The interactive tablets allow employees to easily check in, cancel, and extend meetings with just the touch of a finger. Booking and finding other rooms can also be done straight from the tablet. Connected to corporate networks, the tablet interfaces directly with Manage for TEOS, allowing the interface and visual design to be customized to match company branding.



Room Viewing	Room Booking adhoc	Room Booking timeline	Room Booking in Portrait	Dual Booking	Tablet with user name verification	Tablet with RFID reader
Just show the information coming from the different calendar platforms. Leds are controlled as well and shows directly the status of the booking	Book the meeting room instantaneously for the time you need with a button in the tablet, extend and check-in are also available. You can also find another if the room is already used.	Book the meeting room based on a timeslot from the timeline you need with a button in the tablet, extend and check-in are also available. You can also find another if the room is already used	Designed when there is physical installation constrains, the tablet can be placed in vertical mode and booking solution can show template in portrait mode. Thanks to TEOS	Designed when there is physical installation constrains, the dual booking solution can host two rooms informations and allows interaction for each room (book adhoc, start meeting, extend, check-out)	An option inside TEOS can request user to input/search for his name which is verified in TEOS database or using Active directory (if it is used). This is not a real authentication as any name that are part of the database can be used	Integrate the RFID reader with tablets for identification to check in and book meetings. A swipe of an NFC tag or card is processed instantly. Only for Exchange/Office365/ Google Calendar

Customization Services

Made to order content
PSP.CET.REMOTE.2 & PSP.CET.TEOSTEMP.1

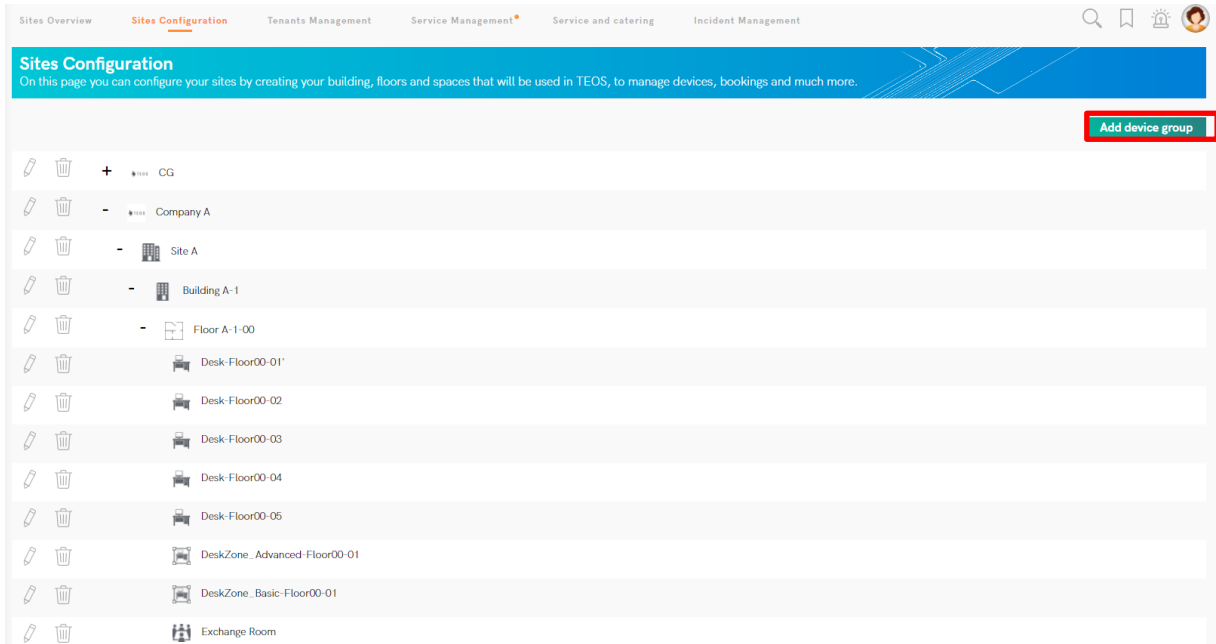
If you don't already have the resources to design high quality content, we can create it for you. Our team of writers and designers are ready to support you to make sure that you get your message across as effectively as possible.

2. Creating Room Booking for TEOS interface

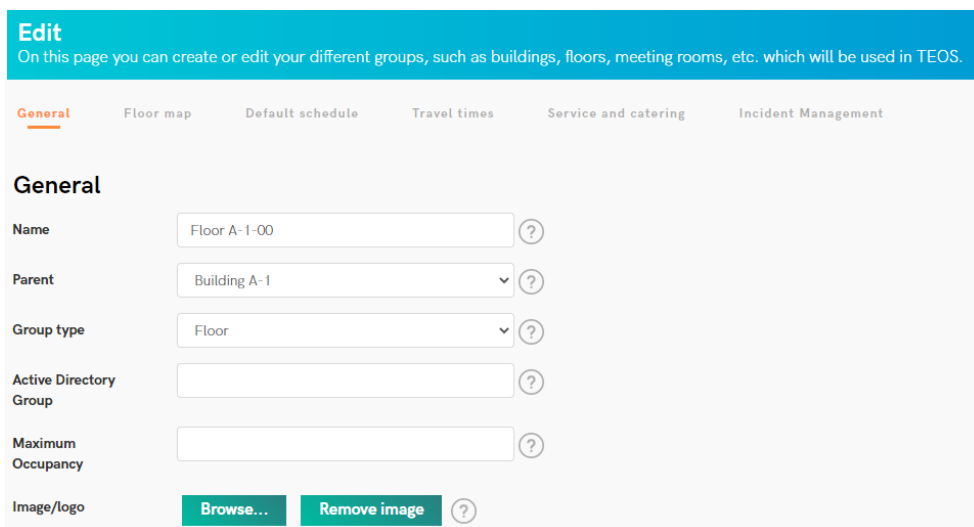
This section explains how to add a tablet into TEOS and use it with the different add-ons

2.1 Configure your room under site management

First, you need to create in your site configuration a new meeting room. For that go to Site Management and Site configuration. Click add device group and create a meeting room



Add a name, define the parent of your meeting room (should be a floor) and define the group type as a “Meeting Room”



Two tabs will appear when selecting Meeting Room:

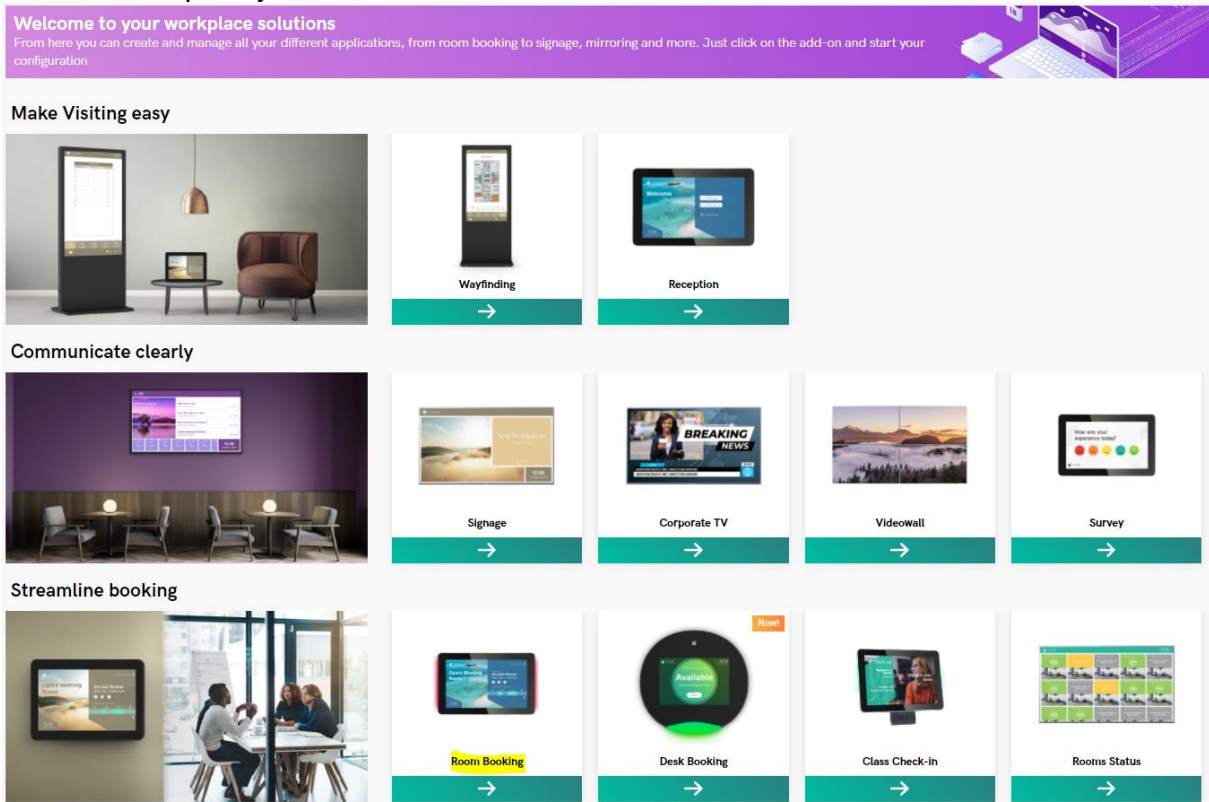
- **Meeting room** where you will be able to define:
 - o Settings
 - Description of the room (for Employee app usage)
 - Capacity of the room (for Employee app usage)
 - Check-in time before the meeting starts (for Room booking)

- Cancel time after the meeting starts (for Room booking)
- Incident mail address (for Employee app usage)
- Allow Special services and mail services (for Employee App)
- Equipment (for Employee App filtering)
- User Groups and roles (For employee user access usage)
- Content
 - Room booking presentation (explained below)
 - Meeting room Calendar (Calendar synchronized with room booking)
 - Export calendar events (for Administration purpose)
 - Room control presentation (for room control usage)
 - Mirroring template (for Connect for TEOS usage)
 - Meeting interface (for BRAVIA usage with Meeting interface)

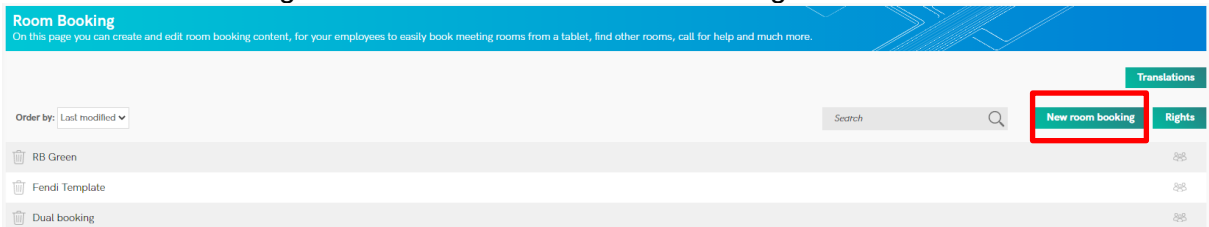
- **Default schedule**, in order to frame the usage of the room:
 - No schedule, no framed schedule to consider
 - Inherit from parent group, if you have an additional room group parent of your room, the room will take the same booking as your “master room”
 - Use schedule, where you can define opening and closing time and you can create a periodical unavailability after each meeting for a specific time (hours).

3.1 Create your room booking solution under Workplace solutions

Go to Workplace Solutions and Room booking add-on. Click on create new, add a name and select the template you want to start with. Click save.



Click on “New meeting room” to create a new Room booking interface



Insert a meeting room template name and select a template by default. The template can be customized later.

Book for TEOS interface can be used in vertical mode, for select the vertical template. You will have to go later in the signage settings of your tablet and select the rotation you want to have (90° or 270°) for the usage in vertical mode

General

Name: Meeting Room Sony

Room booking type: Single room booking

Template: [5 thumbnails of meeting room templates]

Interaction by: Everyone

Employee names: Not forced

Enable multiple languages:

Enable screensaver:

Save

Select the type of interaction you want:

- Everyone, no authentication to do before doing an action in the tablet
- Organizer only, authentication with an RFID reader is required

Select if you want to force user to put real name when booking:

- Not forced, no authentication is required
- Organizer only, authentication with an RFID reader is required (ID identified in TEOS)

2.2 Enabling multilanguage in your Book for TEOS

Within the Book for TEOS interface, you can give the possibility to your users to change the language of the interface. 12 different languages are available (English, Dutch, German, French, Italian, Polish, Spanish, Hebrew, Portuguese)

Name: RB Green

Interaction by: Everyone

Employee names: Not forced

Enable multiple languages:

Dutch:

English:

German:

French:

Italian:

Polish:

Spanish:

Hebrew:

Portuguese:

Enable screensaver:

Save

The translations are done in the platform, go back in Room booking solutions under workplace solutions and click on the button “translation” in order to add the translated text and change the pictures based on your language. You must select languages to have the “translations” option to fill.

Room Booking
 On this page you can manage your room booking content, for your employees to easily book meeting rooms from a tablet, find other rooms, call for help and much more.

Translations

Fill the translated field with the sentence in the language you selected. You can also change the images for the buttons and for the logos in the language you want.

Translations		
Original	Language	Translated
Current meeting:	English	Current meeting:
-	English	-
	English	
Upcoming meetings:	English	Upcoming meetings:
Current meeting:	French	Reunion actuelle:
-	French	-
	French	
Upcoming meetings:	French	Upcoming meetings:
Find another room	Polish	Find another room
Current meeting:	Polish	Current meeting:
-	Polish	-

The buttons of the tablet are not under the translation option (only the text and existing images), you can use for this just button without any text to make understand what the action is the user should do. TEOS new templates are introducing new symbols in the room booking template to understand the actions like start meeting, extend meeting or cancel meeting without text.

The selection of the language is done directly in the Room booking interface. You can assign the language selection to the image/logo you want. To do so, go to your Room booking solution and select the pages (by clicking on the name of the page) where you want to change the image for the language selection or to add it.

Edit your template

On this page you can edit your template, which will be used to create pages in your signage content.

Name **Resolution**

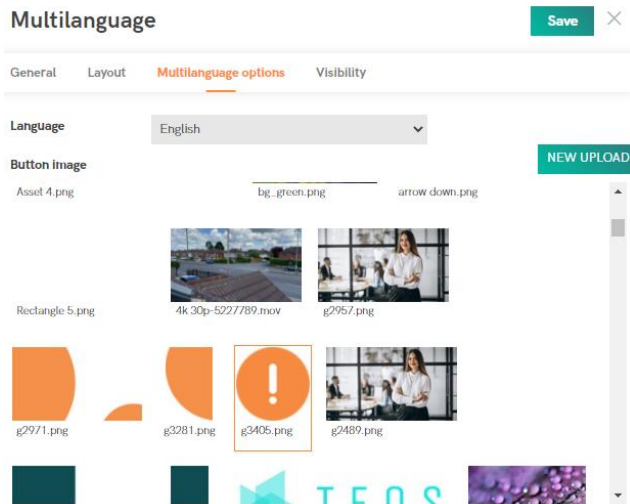
▶
T
🖼️
🎬
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📅
🖱️
👤
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🔔
❗
?

ELEMENTS 📁 ⤴

- 🗑️ OverlayBG
- 🗑️ _Help_bookmeeting
- 🗑️ _Help_searchroom
- 🗑️ _Help_endyourmeeting
- 🗑️ _Help_extendyourmeeting
- 🗑️ _Help_startyourmeeting
- 🗑️ button_service-catering
- 🗑️ button_incident

Show preview with masterpage: Show elements: Show

Double click on the image for the language selection. Select the image and the language.

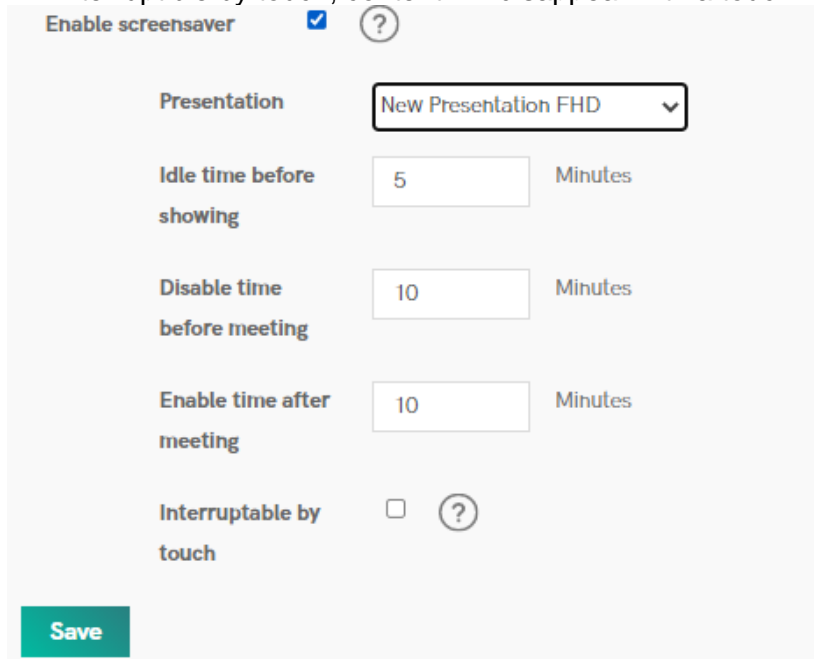


2.3 Enabling screensaver in your Room Booking solution

When there is no action into the room booking interface, you can enable an option that will show a signage content or a survey.

Select your content and define:

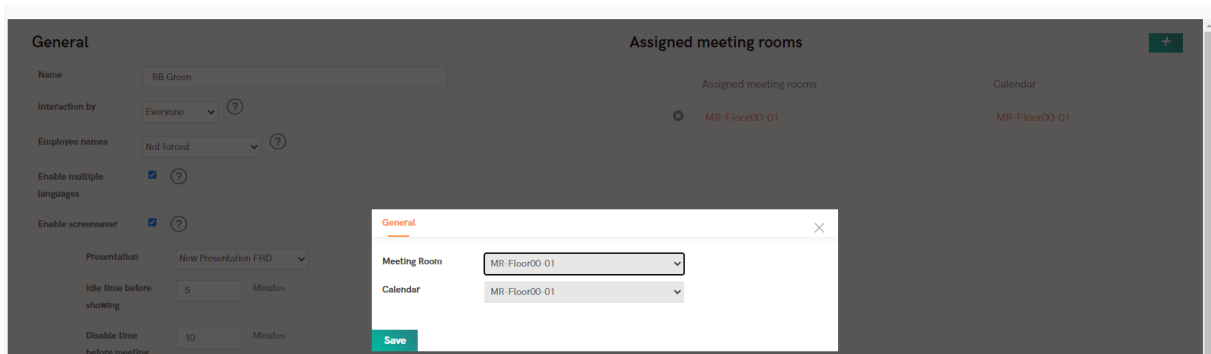
- the idle time before showing the content.
- Disable time before meeting (number of minutes before signage content stops)
- Enable time after meeting (number of minutes when signage content start)
- Interruptible by touch, content will disappear with a touch interruption



2.4 Synchronizing Room Booking with Meeting room and external calendar

Make sure your Calendar (O365, Exchange, Google Calendar, Calendar for TEOS) and the meeting room type group are created.

Click on the (+) button on top right side to synchronize your device group (meeting room) with your Room booking interface.

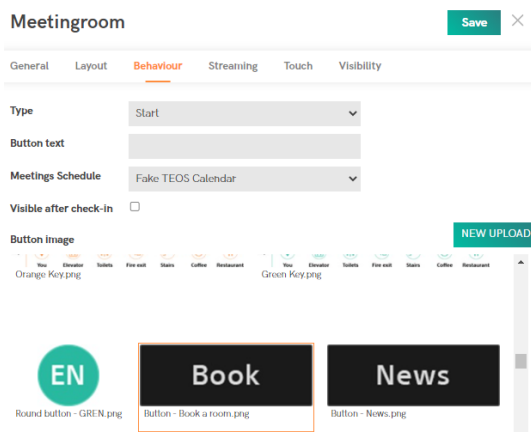


You can add all your meetings under the same template, the data under the template will be fetched automatically using the calendar connected to your room in the tablet. When going into the template a Fake Calendar for TEOS is assigned for the buttons and the external data. This information will be replaced automatically by the room Calendar.

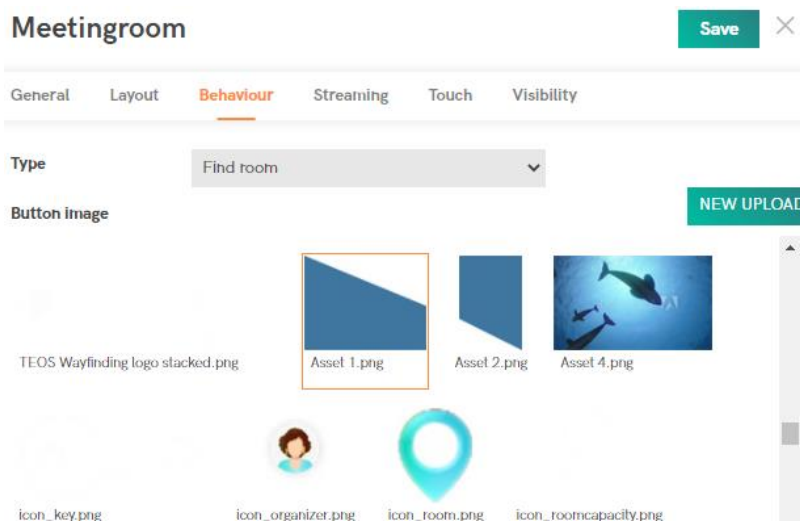
2.5 Buttons on Room Booking template

Book for TEOS gives a lot of flexibility when it comes to the customization of the template:

- All the buttons “Book a meeting”, “start”, “extend”, “cancel” can be changed by another image



- Select the rooms that can be booked from your room, for that double click on the “find another room” button and select the rooms you want visible from your tablet. The image for the button can be changed as well



- Select if you want to use the led bar of the tablet for the status and if you want the status information (green or red) visible in your Book template. For that click on the status line in the column of your Book template

Meetingroom Save ✕

General Layout **Behaviour** Streaming Touch Visibility

Type Status ▼

Visible

Use LEDs ?

Color room available #00e600 ?

Color room occupied #e60000

Color check-in period #e6e600

Meetings Schedule Fake TEOS Calendar ▼

-Change logos and images in your Book template and all the text style and position. The features from Signage option are available and can be used to create the most original template. If you want to add a video, please take into consideration that the page is refreshing each 10 seconds and the video will start over.

2.6 Status on Room booking template

From version 2.2 of Manage for TEOS (including the Android apps, please check the 2.2 release note) the status option has evolved and now the status LED bars on the compatible tablets.

- 1) A colour for the check-in period is available, this new state is shown in yellow/orange in the TEB-10DSQPL tablet and can be customized to any colour in the new tablets in the line-up from 2020 (TEB-10XPL or TEB-10SLB for example)
- 2) The colour of the available status and occupied status can be fully customized (only for the new models)
- 3) The status bar that can be visible (if enabled) in the tablet screen is also showing the same colour configured.

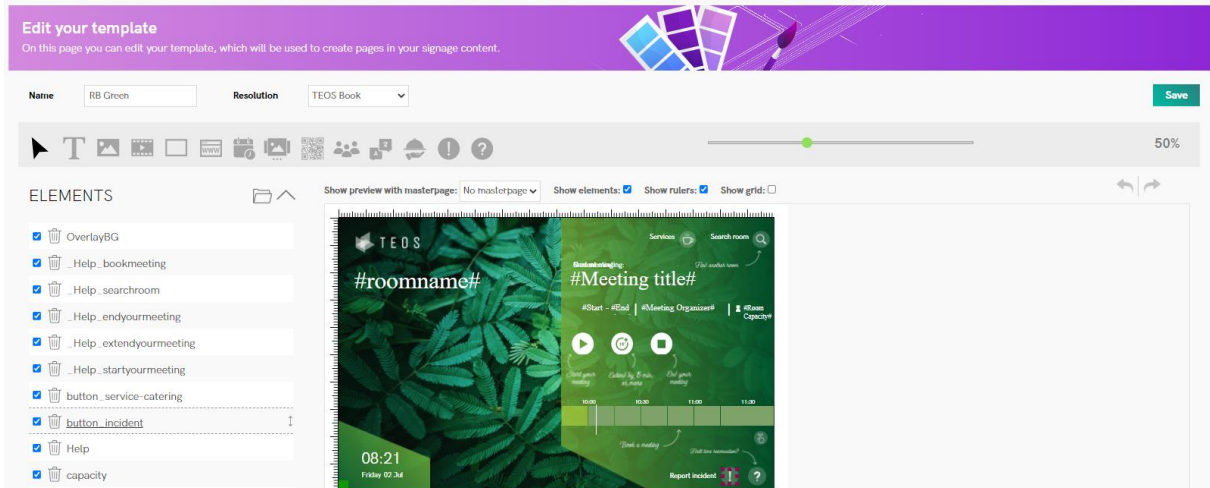
To do all this configuration, go to your room booking tablet interface and select in the element column. The status option is also under meeting room element add can be added if it is not present.

2.7 Timeline in Room booking template from version 2.2

TEOS version 2.2 introduced also a new element into the room booking template option which is the timeline. The timeline will allow you to see all the bookings of the day in a bar and you will be able to book from this timeline.

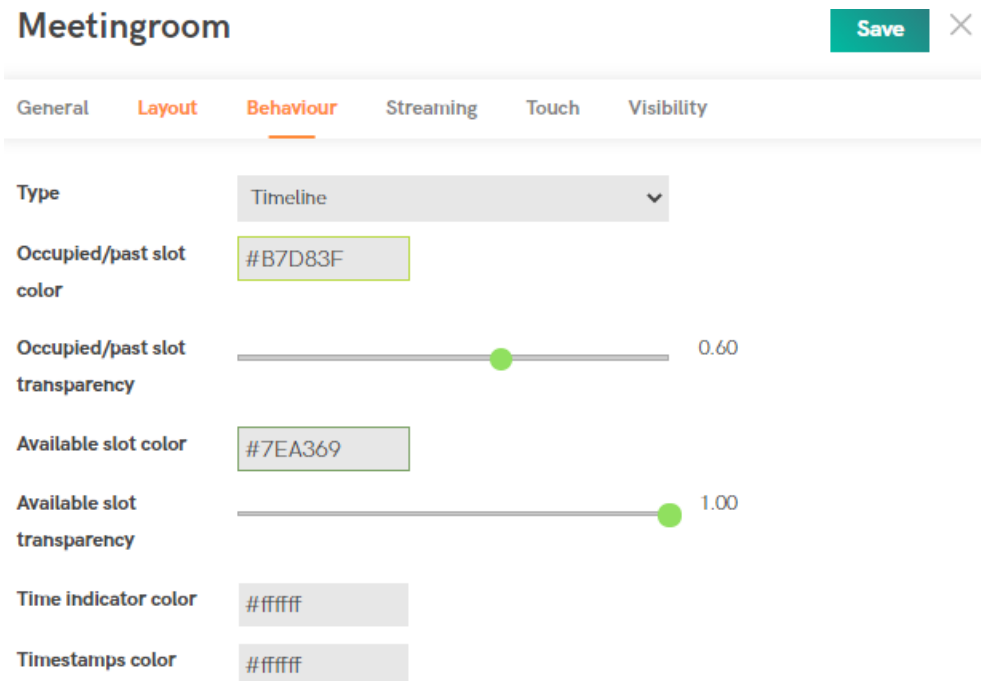
The timeline within Room Booking for TEOS will allow you to book a room not only for the moment when you are in front of the tablet, but you can book for another part of the day. The timeline is showing for all day the availability of the room and by touching it you will be able to book your room for the visible slot you have select. You need after to put your name, the meeting name and the slot time.

New templates are available from TEOS Version 2.2 with the timeline integrated.



For existing room booking templates, the timeline option can be added in an existing template, under meeting room element.

You can define for the timeline a specific color for the indicator and for the timestamps color with level of transparencies etc.



Other options under the meeting room element:

From TEOS Version 2.2, other options in the meeting room element has been introduced.

- 1) Logo: this option will allow you to affect a logo by default and when using the tenant management module, when a tenant will book a room, his logo/background will be automatically affected in the tablet during is booking time.
- 2) Room name is now from the site configuration room name and not from the datasource agenda
- 3) Next meeting time is the time automatically generated by TEOS using the time format from the device
- 4) Time until meeting starts, this data automatically generated by TEOS can be also shown in the tablet template
- 5) Timeline explained in section 2.7.
- 6) Room TEOS sensors information (the sensors need to be linked to the meeting room). Co2, temperature and Humidity can be shown.

2.8 Functionalities from version 3.0

From version 3.0 which was in the user experience direction, a lot of improvements has been done



New

- New Service, Incident and help buttons
- New templates available
- Dual Meeting Room to use one tablet for 2 rooms
- Find another room improvement with time to travel to other meeting rooms



Improved

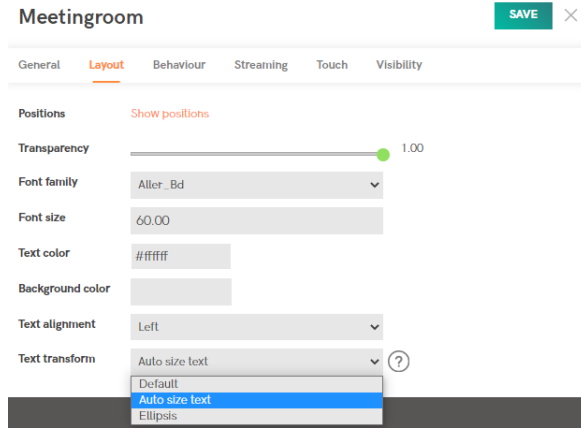
- Timeline marker on the current time and 15 minutes blocks
- Find another room automatically populated from a group
- Ability to duplicate Room booking template
- Book meeting as RFID user owner and room as resource
- New animations effects when pressing on buttons
- Multi-languages translations improvements
- Customizable message warning before each booking

NEW TEMPLATES

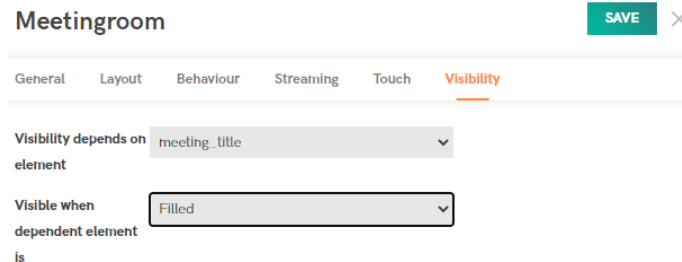


- 1) Going more in depth in the new functionality starting by an important one which is the

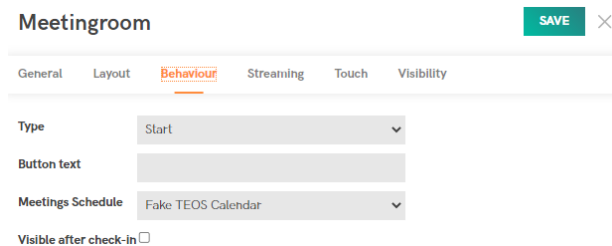
text transform option under any of the text element to be able to select an auto-resizing of the text if for example the meeting title is bigger than the zone defined for it. Or you can also choose to put “...” when text is bigger than the zone. You can simply find this functionality under your template if you have already created it and being of course in version 3.0 or it is by default configured in our new templates.



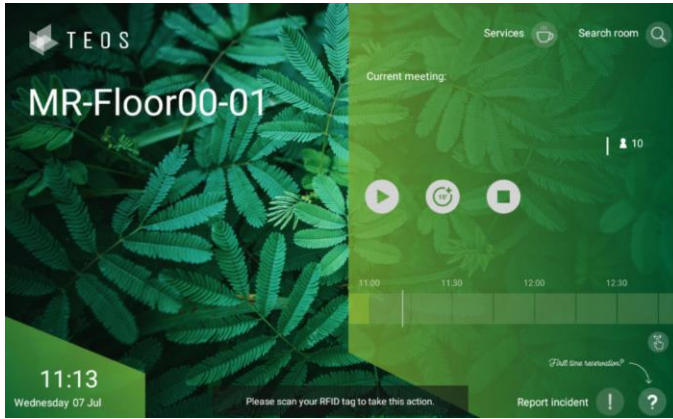
- 2) Visibility option has also been added from version 3.0, thanks to this feature, you can define if you want to have an element visible based on another element. Thanks to this option, you can define for the #start time and #end time to be hidden when there is no meeting title for example which will remove the times that in the previous version, when there were no meeting, was showing 00:00 times. This functionality can also be useful for even other workflows where for example an image can be hidden depending on meeting



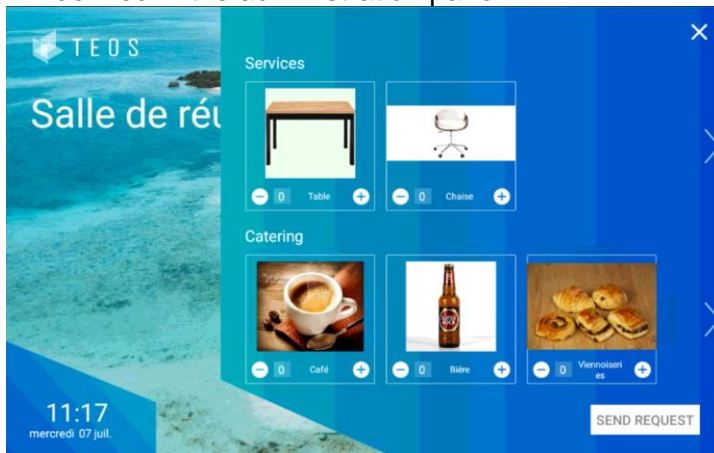
- 3) Visibility option on the start meeting button. With this option, you can define to hide automatically the start meeting button if there is a meeting. This option is directly proposed on the behaviour of the start type



- 4) In the new TEOS templates an help button has been added, but you can also use it for your own templates. The help button is simply based on an image with this behaviour which means that when pressing on it you will show another element and when pressing again you hide them. Them can be also hidden automatically based on a time you select



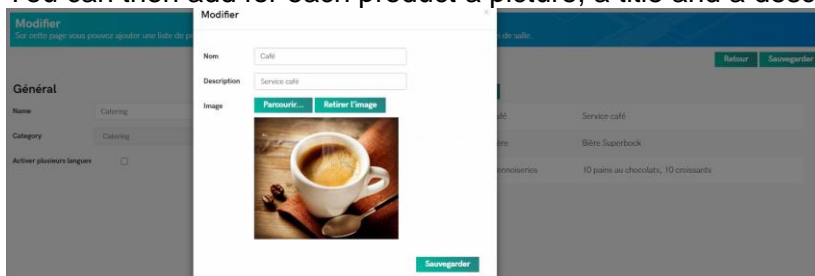
- 8) Service and catering functionality have been also added in the room booking tablet option. Those functions will allow an employee to request for a service or catering directly from the tablet interface which will send automatically to an email address defined in the administration panel



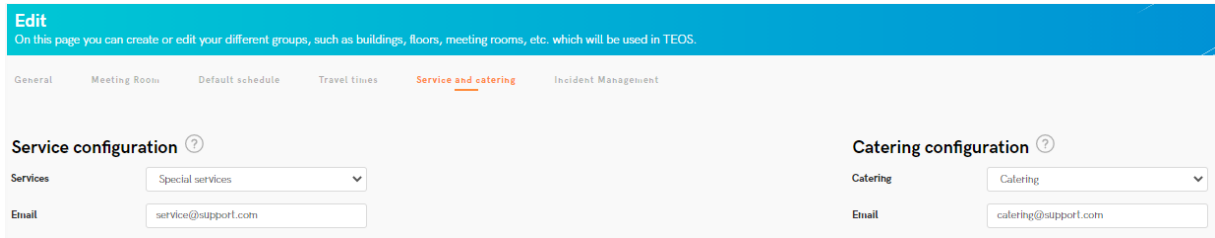
As an administrator, you can create your product categories under Site management > Service and catering



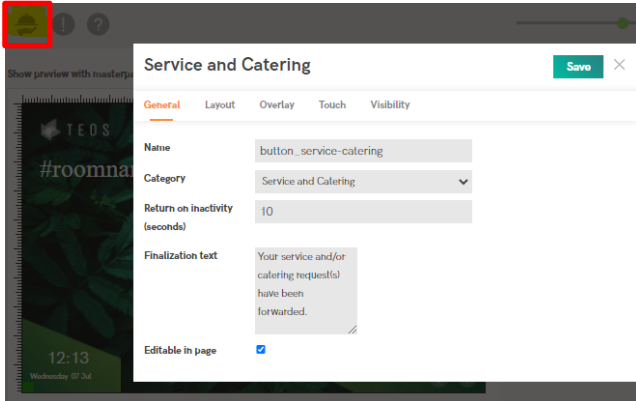
You can then add for each product a picture, a title and a description



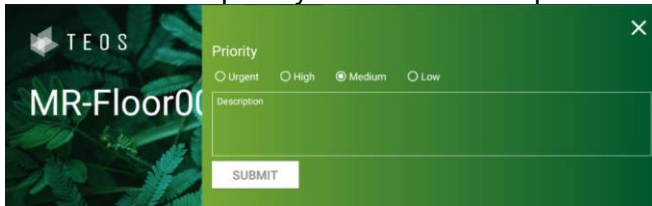
To assign it into a room, you need to go to Site configuration and you can push the configuration from a floor or room parent to push it in more than one room or directly from a room.



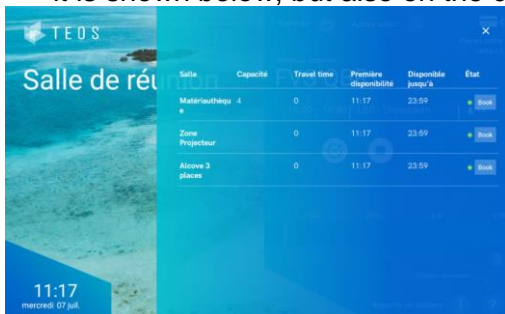
If you are not using a new TEOS template from version 3.0 make sure you have created the buttons in the tablet interface under the room booking workplace solution.



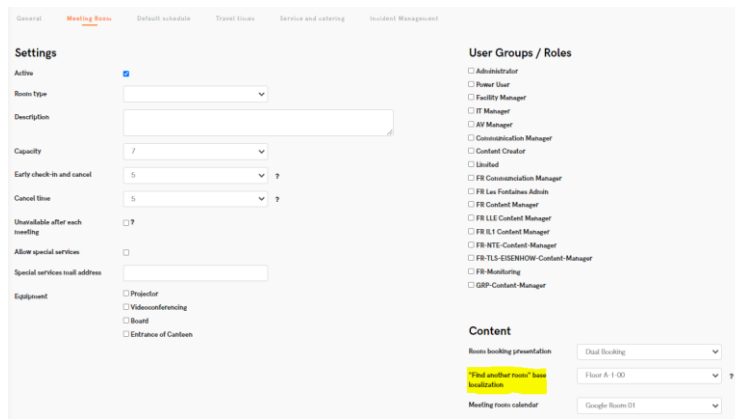
9) For incident management the philosophy is the same as for Service and catering. You can create a list of issues that can happen in a room. On top of it when reporting, you can define a priority and add a description into your incident before sending the email.



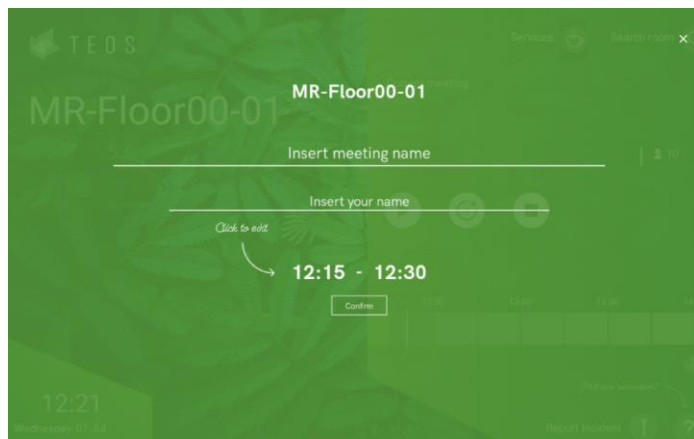
10) Search for another room function got not only an improvement in the look and feel as it is shown below, but also on the configuration of it.



From version 3.0 you can define under site configuration in your device localization the “find another room” base localisation to show it in your tablet template which is a lot easier than defining it in each template

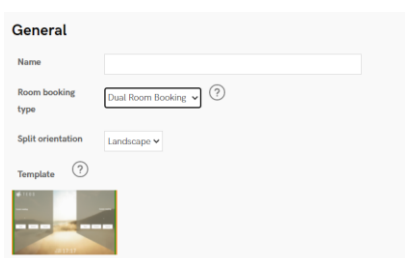


11) Another very important improvement on the user experience that is now by default in version 3.0 is the touch feeling when pressing a button and also the new unique booking page where you can insert your name (not needed if you use your RFID card), put a meeting title and still be able to select timeframes for your meetings in one page



12) Last but not least improvement/new functionality is the dual booking option which brings now the possibility to get two meeting managed in one tablet with our dual room booking solution. Be aware that the leds on that usage are not control and statuses are shown in the tablet interface.

To configure that part, you can start by creating under workplace solution > room booking, you dual booking interface. When creating a new meeting interface, select in the room booking type to dual room booking



You can then select our template by default in landscape or you can also select the portrait version. When this part is done; you can open another tab and go to administration > AV device and select the tablet that will show the dual room.

Select then under room/desk solution type “dual Room booking” and the rooms you want to share (here we are considering that the rooms are already created with their agenda under the site configuration).

General Status

General

Name: GFO Room 03

Device type: Tablet

Device brand: Sony

Model: TEB-10XPL

IP Address: Cloud: d..0C361F

License type: Tablet

Room/desk solution type: Dual Room Booking

Controlled by custom protocol:

Ignore schedule:

TEOS App settings

Rotation (°): None

Always in front:

Device Localization

- Dave Company
- + Chichester
- + Gurpreet Company
- Guillaume Company
- Guillaume - Site
- Guillaume - Home
- Guillaume Home - Floor 01
- Opera Meeting Room Secondary
- Guillaume Home - MR02 Primary
- Guillaume Home - DESK01
- Guillaume Home - DESK02
- Guillaume Home - DESKZONE - Basic
- Guillaume Home - DESKZONE - Advanced
- Showroom Grande Salle
- Showroom Espace Conf

When this part is done, come back to your dual booking solution under workplace solutions > room booking and click on the plus button to affect the two meeting rooms in the dual booking template. You will see the room name (from site configuration) and the calendar shown and linked to your tablet. The tablet will after start showing this content.

Room Booking
On this page you can manage your room booking content, for your employees to easily book meeting rooms from a tablet, find other rooms, call for help and much more.

Translations

General

Name: Dual Booking

Employee names: Not forced

Enable multiple languages:

Enable screensaver:

Assigned meeting rooms

Primary Meeting room	Primary calendar	Secondary Meeting room	Secondary calendar
Guillaume Home - MR02	MR02	Opera Meeting Room	MR01
Showroom Grande Salle	O365 Showroom - Grande Salle	Showroom Espace Conf	O365 - Showroom - Espace conference

Save

3. Assign Book for TEOS to a device

This section will explain how to configure the devices and how to assign the Book for TEOS solution to a device.

3.1 Preparation of Professional Tablet

In order to use Reception TEOS into a Tablet, you will have to install both Signage for TEOS Player App and TEOS Control App version, please refer to the latest Release note to check what version of App with Manage for TEOS version should be used. To do so, please follow the manuals:

- Professional Tablets for TEOS - Installation & User Manual - rev1.3.pdf

Both documents can be found in <https://bit.ly/sonypsetech>

3.2 Integration of Professional Tablet to TEOS for Room booking

Go to Manage for TEOS Interface > Administration > Device management. You have different methods to add devices: from an excel Import, from auto discovery option or adding it manually.

We will add in this case manually a new device, for that press on "add device"

- Insert the room or device name
- Select "display" as device type
- Select Sony as device brand
- Model will be automatically field
- Insert the IP address of the device**
- Select the license type
- Add the device into a device group (create before a group in site configuration)
- Press **save**

Make sure your device is linked to the device group (meeting room type).

Edit device
On this page you can change the settings of your AV device to be used in TEOS.

General Status

General

Name: 10SLB

Device type: Tablet

Device brand: Sony

Model: TEB-10SLB

IP Address: 192.168.100.193

License type: Tablet

Room/desk solution type: Room Control

Controlled by custom protocol:

Ignore schedule:

TEOS App settings

Rotation (*): None

Always in front:

Device Localization

Company A

Site A

Building A-1

Floor A-1-00

MR-Floor00-01

MR-Floor00-02

MR-Floor00-03

MR-Floor00-04

MR-Floor00-05

Desk-Floor00-01

Desk-Floor00-02

Desk-Floor00-03

Desk-Floor00-04

Desk-Floor00-05

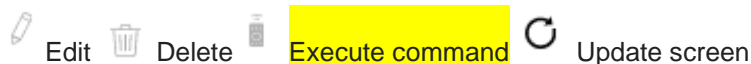
DeskZone_Basic-Floor00-01

DeskZone_Advanced-Floor00-01

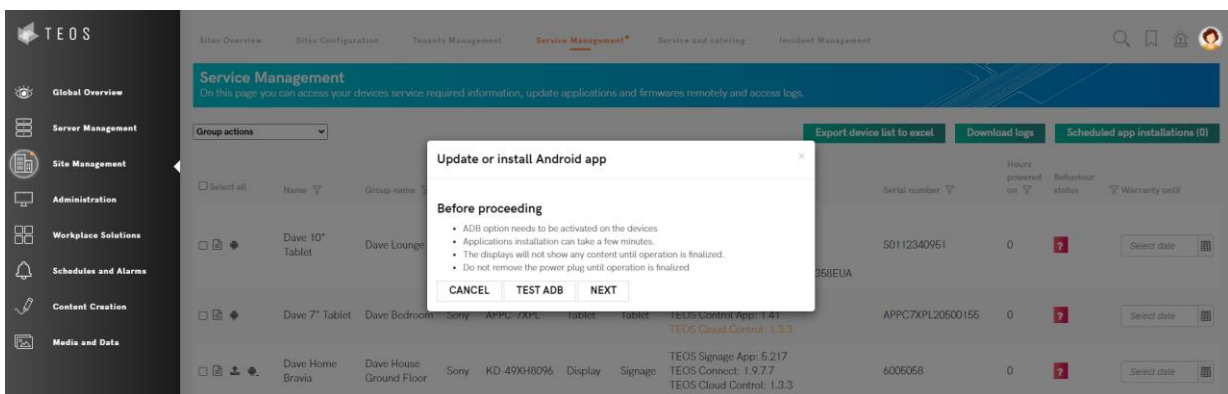
Note: If the device is not reachable via network, or you don't have license for it, you will get a message on top of this tab. If the device is connected and the configuration done, you must be able to see it in green in both power status and behavior status.

AV Devices								
On this page you can add and manage AV devices such as displays, projectors or tablets and control them remotely, check their content, status and much more.								
Add non-cloud device Auto discover Import devices from Excel								
Connecting cloud-controlled devices				Connecting Non-cloud-controlled devices				
Refresh	Name	Device model	IP Address	Status	Behaviour status	Device type	License type	Localization
	Dave 10" Tablet	Sony TEB-10SLB	Cloud: d_CF0AB1	?	Unknown	Tablet	Tablet	Dave House Ground Floor
	Dave 7" Tablet	Sony APPC-7XPL	Cloud: d_4F3FC4	?	Unknown	Tablet	Tablet	Dave Bedroom
	Dave Home Bravia	Sony KD-49XH8096	Cloud: d_F230FC	?	Unknown	Display	Meeting Room	Dave Lounge
	Gurpreet's meeting room 2 First floor	Sony APPC-10SLB	Cloud: d_A905F8	On	Room Booking	Tablet	Meeting Room	Gurpreet Meeting Room 2 (First floor)
	Gurpreet's meeting room 1 Ground floor	Sony TEB-10SLB	Cloud: d_713CE7	On	Room Booking	Tablet	Meeting Room	Gurpreet Meeting Room 1 (Ground floor)
	Gurpreet Desk booking tablet	Other TD-0350	Cloud: d_329712	?	Unknown	Tablet	Tablet	Gurpreet's Desk 1
	Gurpreet's 43" Bravia	Sony FW-43BZ35F	Cloud: d_24D5A0	On	External input	Display	Signage	Gurpreet's Open space
	Gurpreet's player	Other AAV-X96-Max+	Cloud: d_6A5061	On	Presentation	Player	Signage	Gurpreet's Open space

By pressing to the virtual remote, TEOS will do a first adb request to your device. **Device will after ask to allow the connection (debugging), for a security measure** which needs to be done when the ADB connection is setup for the first time, you need to authorize the RSA key from the TEOS server, once this is accepted and saved into the local configuration file the connection can be setup at any time when the display is online. You will have to accept the connection by Manage for TEOS to be able to see the snapshot from the screen.



When trying to install a new App in TEOS via Site Management > Service management, and in the device press test ADB, TEOS is doing the same request to the device.



3.3 When using TEOS on Cloud (from version 3.0)

Go to your Manage for **TEOS CLOUD Interface** > Administration > Device management. We will add in this case manually a device to the cloud, for that press on the drop-down button on "Connecting cloud-controlled devices" to see the password **automatically regenerated every 1 hour** to insert in the device

Connecting cloud-controlled devices

To add a cloud-controlled device, install the TEOS Cloud Control app and enter the following connection code. When adding multiple devices on the same network, it is sufficient to only enter the connection code on one device and set that device to *Broadcast on local network*.

CONNECTION CODE: 3103-9173-791

After connection, the device will appear here and can be configured.

Now from the device, make sure it is connected to the internet. Open the app Cloud Control

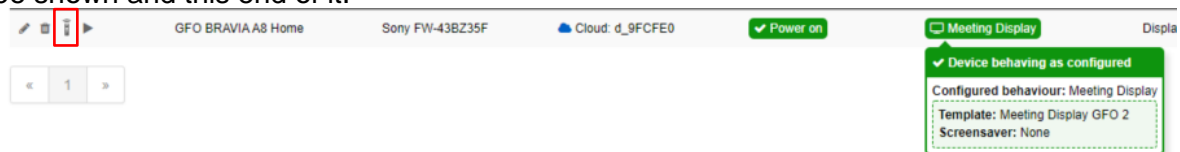
for TEOS (version 1.4.2 minimum) and insert the password, press connect.



The device will then connect automatically to your cloud account without any additional action.



The ID shown in the device will appear in the AV device list after a refresh of the page and will be shown and this end of it.

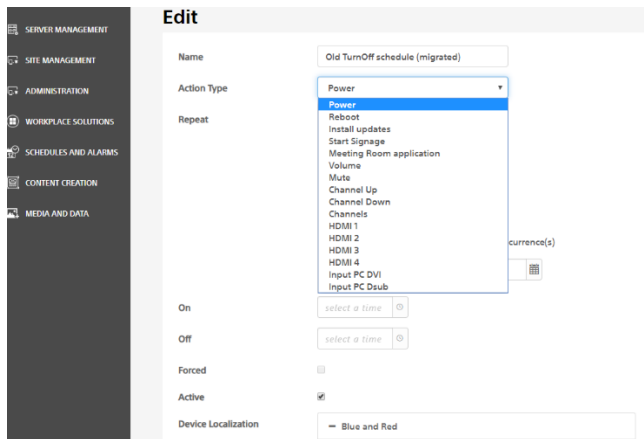


You can then setup it by clicking on the edit button:

- i) Insert the room or device name
- j) Select "tablet" as device type
- k) Select Sony as device brand
- l) Model will be automatically field
- m) Select the license type
- n) Add the device into a device group (create before a group in site configuration)
- o) Press **save**

4. Action management in a device with Room Booking solution

From Manage for TEOS you can schedule your commands to have an automatic control of your devices. For that go to Schedules & Alarms and go to Actions schedules. You will be able to add power, reboot, app updates, start signage, start meeting, mute, manage volume, channel etc. This schedules commands can be addressed to a device or a group of devices. Under power scheduling, a forced schedule will make sure that if the device is powered ON, TEOS will power it OFF if the device must be off based on scheduling.

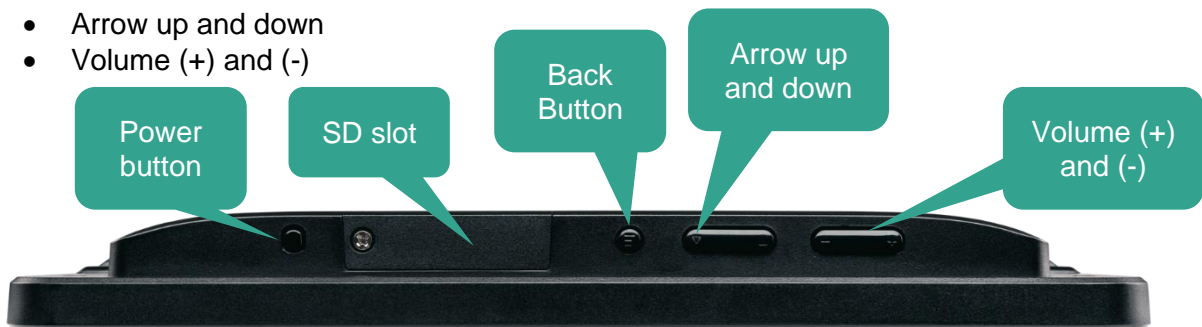


Your devices must be under a device group to be able to send an action schedule.

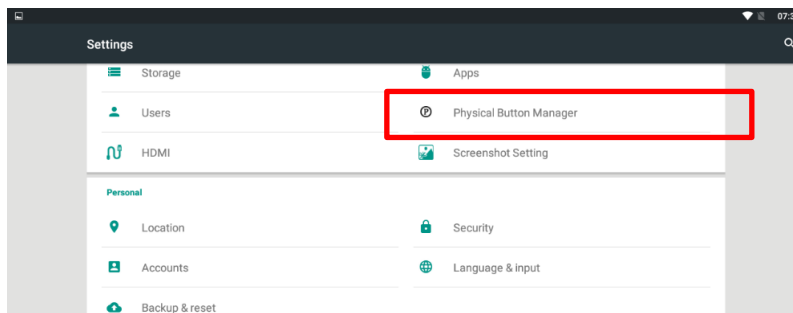
5. Tablet configuration

All the tablets have physical buttons that can be used when moving around the tablet interface. The physical buttons are:

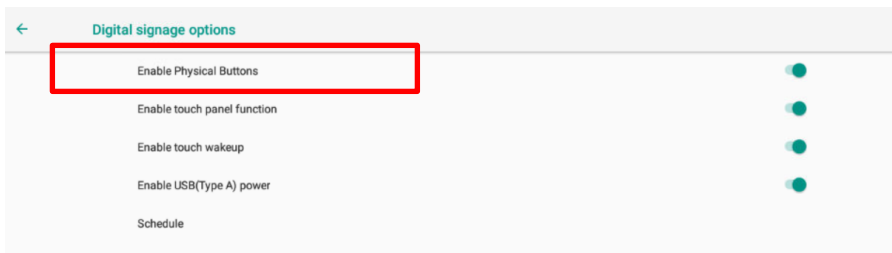
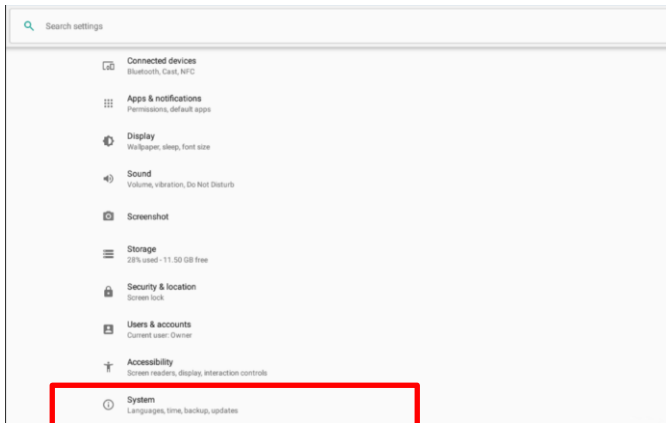
- Back button
- Arrow up and down
- Volume (+) and (-)



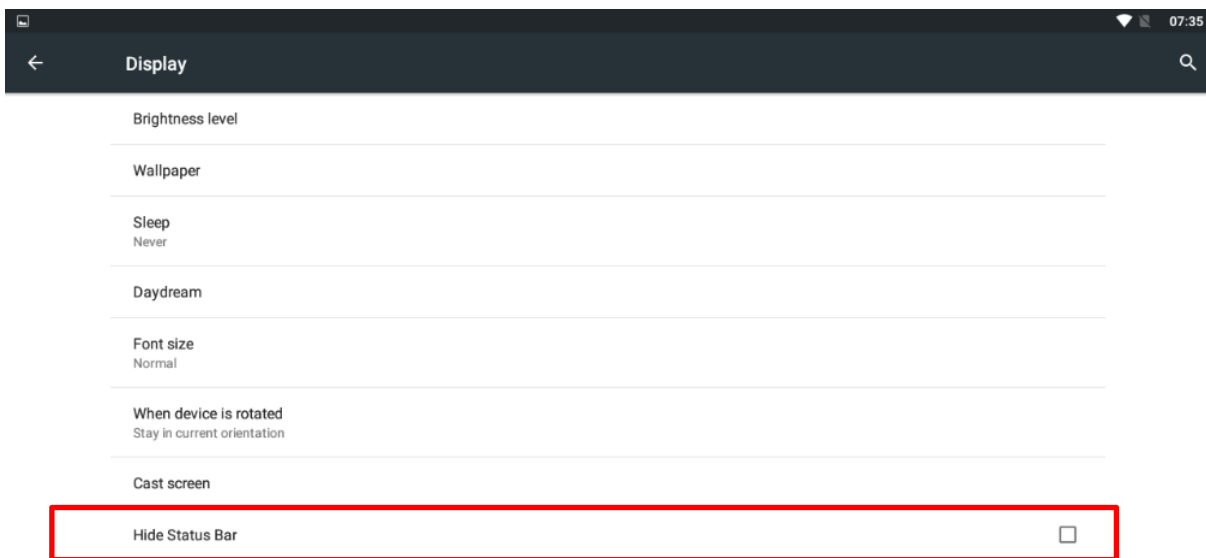
This button can be disabled using the tablet settings > physical Button Manager for Android 6



Under Android 8, this button is under settings > system settings Digital signage options



When using TEOS Android App, you need to disable the status for the users to not go into the Android menu. To do so, go to Settings>Display and check "activate status bar"



5.2 Unlock tablet when using TEOS Android App

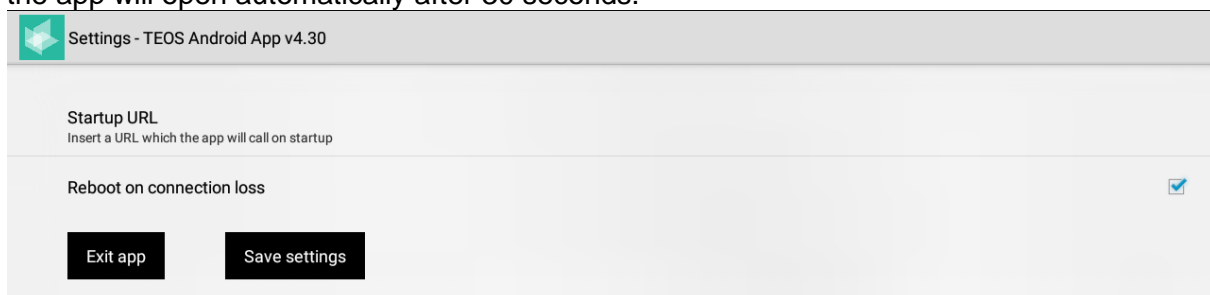
5.2.1 Up to version 2.1

When the tablet is configured with all the apps and the physical buttons and status bar are disabled, content (Room booking, Reception, Survey, Signage) is displayed and there is no possibility to go out of this interface. The only way is by doing touch sequence in TEOS app interface to be able to go back in the app and go to desktop menu or other menus. The sequence is:

1. Left-top
2. Right-bottom
3. Right-top
4. Left-bottom
5. Right-bottom



After doing the sequence you will go back into TEOS Android App settings where you can exist it app. If you click on “exit app” button, you will be able to go to the desktop of the tablet. If you have enabled “always in front” option under Manage for TEOS on the device administration, the app will open automatically after 30 seconds.

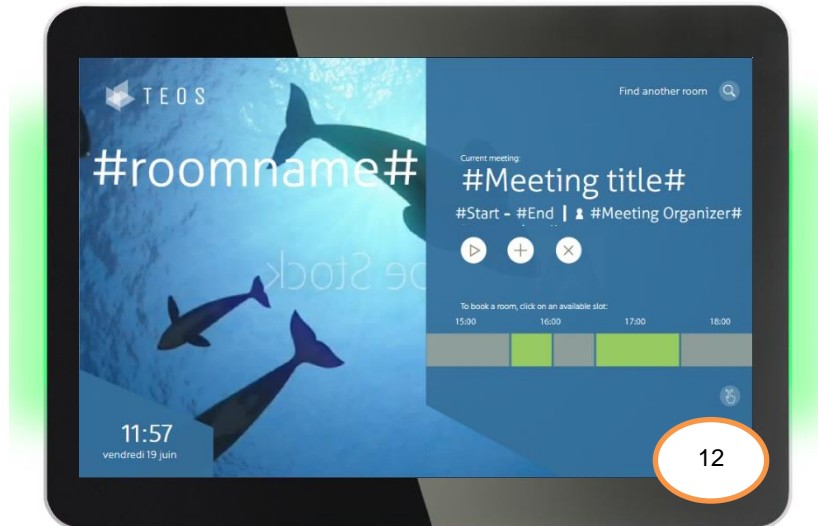


5.2.2 From Version 2.2

When the tablet is configured with all the apps and the physical buttons and status bar are disabled, content (Room booking, Reception, Survey, Signage) is displayed and there is no possibility to go out of this interface. The only way is by doing touch sequence in TEOS app interface to be able to go back in the app and go to desktop menu or other menus. The sequence is:

Press on the bottom Right side of your Tablet for around 12s
When releasing, the TEOS Android Player App will show the menu
With an exit option.

You can also press home on your virtual remote from TEOS to go to the tablet desktop



Make sure as much as possible that there is no element in the bottom right side to not disturb the unlock method.

After doing the sequence you will go back into TEOS Android App settings where you can exist it app. If you click on “exit app” button, you will be able to go to the desktop of the tablet. If you have enabled “always in front” option under Manage for TEOS on the device administration, the app will open automatically after 30 seconds.

The tablet needs to be able to contact TEOS Server using DNS approach, please make sure that the tablet is able to resolve your TEOS domain name. All details can be found in <https://pro.sony/teos> partner portal, under How to Hardware section

SONY



Visit us on
<https://teos.solutions>

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