



## How to update RabbitMQ / Erlang

# Description

This guide explains how to update RabbitMQ / Erlang

# Requirements

- Administrator access to the TEOS Manage server
- Access to the internet to install updates

# How to update RabbitMQ / Erlang

1. Open CMD as Administrator and run the command "cd C:\Program Files\TEOS Manage\RabbitMQ\RabbitMQ\rabbitmq\_server-3.13.1\sbin"

```
Microsoft Windows [Version 10.0.17763.2061]
(c) 2018 Microsoft Corporation. All rights reserved.

C:\Windows\system32>cd C:\Program Files\TEOS Manage\RabbitMQ\RabbitMQ\rabbitmq_server-3.13.1\sbin
```

Note that the path can be different based on the location of TEOS and the RabbitMQ version installed. Adjust the command based on its true path.

2. Now run the commands "rabbitmqctl export\_definitions definitions\_backup.json". This will create a backup of the RabbitMQ data.

```
C:\Program Files\TEOS Manage\RabbitMQ\RabbitMQ\rabbitmq_server-3.13.1\sbin>rabbitmqctl export_definitions definitions_backup.json
Exporting definitions in JSON to a file at "definitions_backup.json" ...
```

3. We now need to install the new versions of Erlang and RabbitMQ.

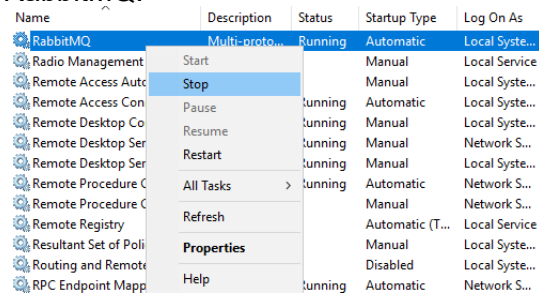
Erlang version 28 is currently not compatible with RabbitMQ, version 27.3.4.2 is. see [https://www.rabbitmq.com/docs/which-erlang?utm\\_source=chatgpt.com](https://www.rabbitmq.com/docs/which-erlang?utm_source=chatgpt.com) for the compatibility matrix.

4. Erlang installer: <https://www.erlang.org/patches/otp-27.3.4.2>  
Select the "Download Windows Installer" button.

RabbitMQ installer: <https://www.rabbitmq.com/docs/download>

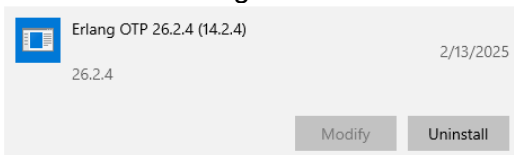
Navigate down and search for "Downloads on GitHub" and choose the "Windows installer"

5. Before installation the RabbitMQ service needs to be stopped, open "Services" and stop the service called RabbitMQ.



Name	Description	Status	Startup Type	Log On As
RabbitMQ	Multi-prot...	Running	Automatic	Local Syste...
Radio Management	Start		Manual	Local Service
Remote Access Auto	Stop		Manual	Local Syste...
Remote Access Con	Pause	unning	Automatic	Local Syste...
Remote Desktop Co	Resume	unning	Manual	Local Syste...
Remote Desktop Ser	Restart	unning	Manual	Network S...
Remote Desktop Ser		unning	Manual	Local Syste...
Remote Procedure C	All Tasks >	unning	Automatic	Network S...
Remote Procedure C			Manual	Network S...
Remote Registry	Refresh		Automatic (T...	Local Service
Resultant Set of Poli	Properties		Manual	Local Syste...
Routing and Remote			Disabled	Local Syste...
RPC Endpoint Mapp	Help	unning	Automatic	Network S...

6. Now the old Erlang version needs to be uninstalled, open "apps and features" and uninstall Erlang.



7. The new Erlang version can now be installed. Make sure a compatible version is selected. Run the downloaded Erlang installer and make sure that the destination folder is "C:\Program Files\TEOS Manage\Erlang".
8. RabbitMQ can now be updated, this will be an in-place update so make sure not manually remove it. Run the installer and select yes when it prompts to remove the old version.
9. After installation the installer will prompt to start RabbitMQ, select yes.
10. Erlang and RabbitMQ have now been updated to a later version.

*For technical difficulties please contact TEOS support: [support@teos.support](mailto:support@teos.support)*