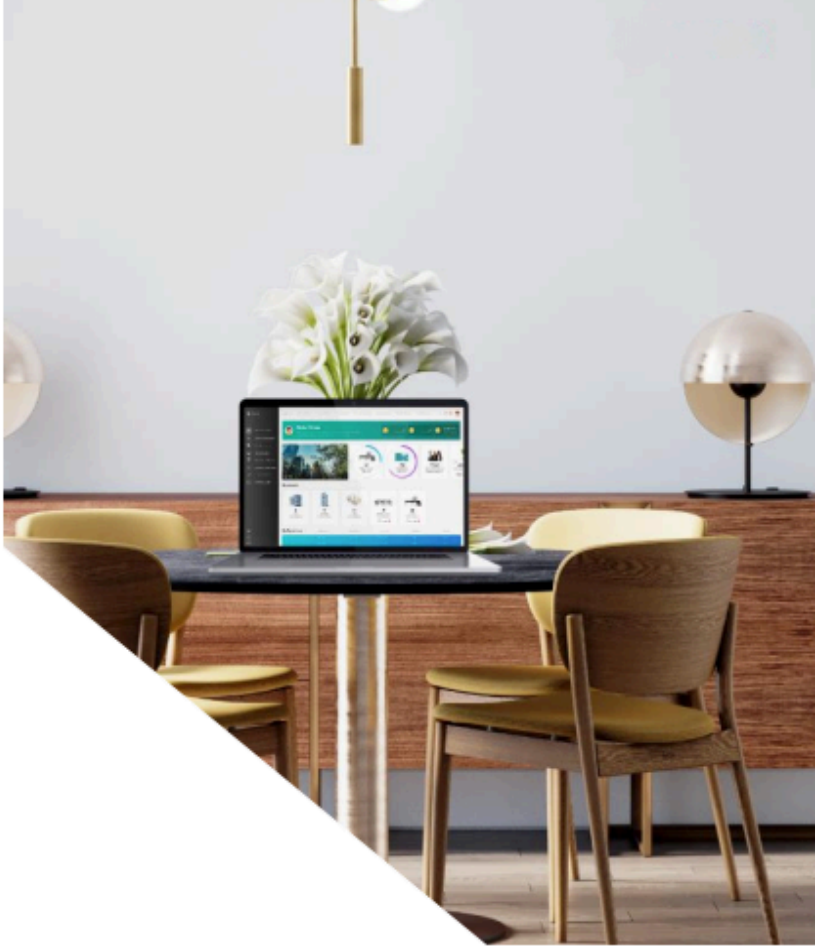
TEOS



Release Notes

TEOS Manage - Version 3.5

Document revision 1.1

Making spaces perform

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1. Introduction

TEOS Manage, the core platform powering TEOS, gives organizations the power to transform their workplace so that device management is streamlined, usage of space is optimized, energy costs are reduced, communication is targeted, and worker productivity is amplified.

TEOS is the most flexible workplace management solution.

Explore all TEOS Solutions
Learn more about TEOS Manage 3.5

2. Main feature improvements in version 3.5

Item	Function description
Multi-vendor / OS support	With the new TEOS App Management, you can manage TEOS Player versions across Tizen, webOS, Android, Windows and Linux from one place, with no separate tools for each platform.
TEOS Teams Agent	Manage your workplace without ever leaving MS Teams. The new TEOS Teams Agent, an AI-powered assistant built into Teams and powered by OpenAI and TEOS, lets you check device status in real time, manage licenses and schedules, automate routine tasks, and create or update content, all from a single chat. Connected to the TEOS Manage API, it also takes care of admin tasks, room bookings, and event content for you.
Expanded API	Built to let you monitor and control your devices, pull real-time stats, and keep track of your licenses. All in one place. Whether you're building custom integrations or just want deeper visibility into your workplace, it's all there.
SyncPlay	Play the exact same content across multiple devices, at the same time. Whether it's one room or an entire building, TEOS SyncPlay feature keeps every screen aligned. No delays, no mismatched timing, just one unified visual experience wherever your signage lives.

3. Hardware requirements for TEOS On-premise

Devices / Users connected	Processor	Memory	Disk space (for content)
1 - 49 devices / users	4 x 2.1 GHz*	12GB RAM	80 GB
50 - 99 devices / users	4 x 2.6 GHz*	16GB RAM	120 GB
100 - 249 devices / users	4 x 3.0 GHz*	20GB RAM	200 GB
250 - 499 devices / users*	6 x 2.6 GHz*	24GB RAM	400 GB
500 - 999 devices / users*	8 x 2.6 GHz*	32GB RAM	500 GB

***NOTE:** For higher performance needed, please contact your TEOS Account Manager or TEOS Support to advise on hardware requirements. More details are available in the technical requirements document.

4. Software components used

Manage for TEOS Server (On-premise) components

Software	Version
Microsoft Windows Server	2022 Standard minimum
Microsoft SQL (express or server)	2022 or higher (2017 for express version)
SQL Server Management Studio	20
IIS Version	10
.NET	4.8
DNS service	Or TEOS server or centralized
TEOS Manage	3.5

TEOS Apps versions

Application	Version
TEOS Android Player (for BRAVIA, tablet and player)	5.429
TEOS Control for Android	1.61
TEOS Control Cloud	1.4.89
TEOS Employee App (TEOS Mobile V3 Android)	1.1.8
TEOS Employee App (TEOS Mobile V3 iOS)	1.0.6
TEOS Connect for TEOS Receiver (compatible with TEOS Manage)	1.9.8.13
TEOS Connect Client PC v1.6.4.0	1.6.4.0
TEOS Connect Client Mac v1.0.9	1.0.9
TEOS Sensor Listener Service	1.3
TEOS Control for Windows	1.1.0
TEOS Universal Add-in (Outlook plugin)	1.1

5. License options

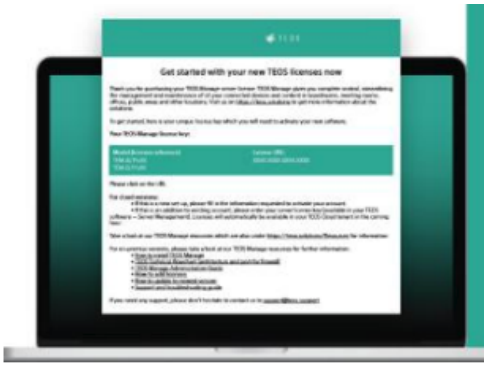
License name	Description	New licenses
TEC-SC100	TEOS Connect mirroring Solution for BRAVIA BZ models and Android Player compatible	No license changes
TEM-ENTCLxY (1,3 or 5 years)	TEOS Manage (main software) - Cloud subscription (Enterprise)	No license changes
TEM-ENT350	TEOS Manage (main software) - On-premise (Enterprise); Includes 4h remote support and setup for local installation, one-time fee.	No license changes
TEM-SP30.xY **Flex Office**	License to enable rooms for sensor integration and make them bookable in the TEOS Employee App	No license changes
TEM-ALxY (1,3 or 5 years) **Advanced**	TEOS Manage Advanced License for signage, room booking, mirroring & more	No license changes
TEM-ELxY (1,3 or 5 years) **Entry**	TEOS Manage Entry License to control devices	No license changes

When a license order is received, TEOS Solutions sends a confirmation email with a unique URL that gives the customer access to the https://teos.solutions platform.

a. **New Installation:** The integrator or end user simply completes the information requested via the link. The account will be activated on the same day.

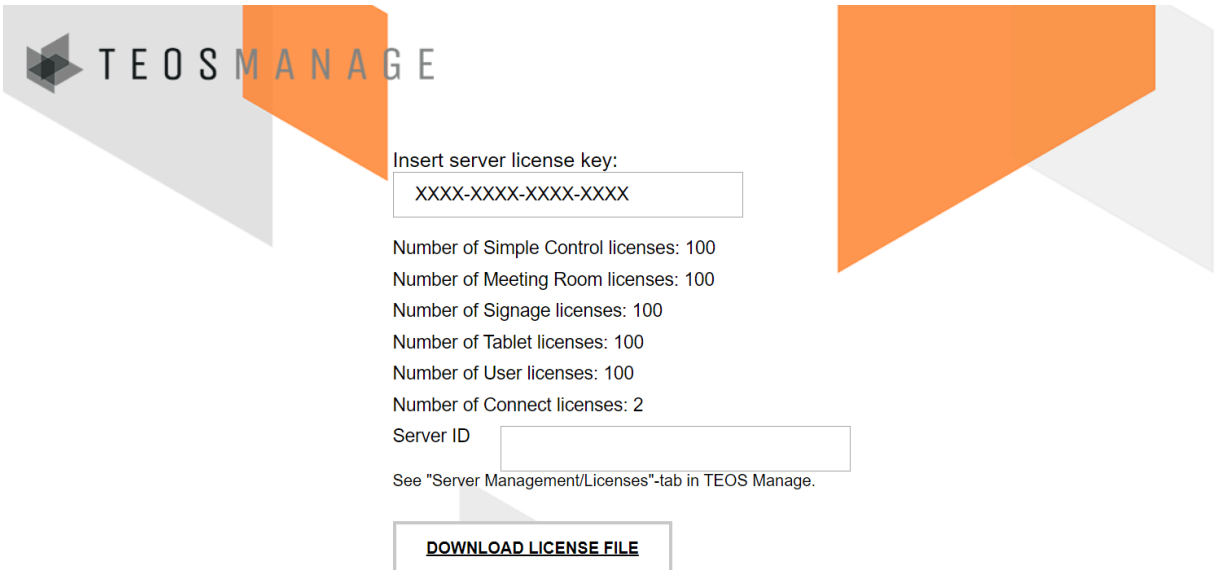
b. **Existing Account:** The integrator or end user only needs to enter the corresponding server license key, which can be found in TEOS Server Management. The licenses will then be available in their TEOS Cloud tenant within one hour.

This email should then be forwarded to the integrator or the end user, depending on who will carry out the activation:



For On-premise installation the same URL is sent to assign licenses to the license key visible in the server **XXXX-XXXX-XXXX-XXXX.** When assignment is done, you can download a new license file to upload to the on-premise server.

This license includes the Server license to install TEOS software and contains the device licenses. When installing the TEOS server, you must go to https://teosmanage.com to register your licenses and link your license with your Server Key. Download the license file and upload it into TEOS Manage.



6. How to install or update

Please follow the TEOS App version when you install or update the TEOS Server. Older apps are compatible with the new TEOS platform, but new apps include fixes and improvements.

- ✔ **Full build package** available is version 3.5.0 to install
  - TEOS Manage - Installation Guide - rev1.5
- ✔ **Upgrade of TEOS Manage** can be performed only from version 3.4 to version 3.5
  - TEOS Manage - Update Guide - rev1.0 (important for the upgrade of TEOS)

7. Revision history

#	Date	Version	Changes and comments
1	05/10/2017	V1.0	• Initial Release
2	19/12/2017	V1.1	• Please check on older release notes
3	09/02/2018	V1.2	• Please check on older release notes
4	11/04/2018	V1.3.3	• Please check on older release notes
5	15/07/2018	V1.4.4	• Please check on older release notes
6	10/11/2018	V1.5.8	• Please check on older release notes
7	04/10/2019	V2.0.17	• Please check on older release notes
8	17/01/2019	V2.1.6	• Please check on older release notes
9	12/06/2020	V2.2.4	• Please check on older release notes
10	31/06/2021	V.3.0.0	• Please check on older release notes
11	06/07/2022	V.3.1.0	• Please check on older release notes
12	15/07/2023	V.3.2.0	• Please check on older release notes
13	27/06/2025	V3.3.0	• Please check on older release notes
14	01/07/2026	V3.4.0	• Please check on older release notes
15	01/09/2026	V3.5.0	• TEOS Teams Agent, powered by OpenAI • Supports Samsung (Tizen), LG (webOS), Sharp (Linux/Debian) and Windows devices for signage and remote management solutions. • SyncPlay for Signage • Extended TEOS API

Release Notes

TEOS Manage – Version 3.5

Need help?

Our support team is available Mon–Fri, 9:00–17:00 CET

Support portal: https://helpdesk.teos.solutions/

Email: support@teos.solutions

Phone: +31 582038380

Report a bug or suggest a feature

Found something that isn't working, or have an idea?
Send us an email (see above). We read every submission.

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