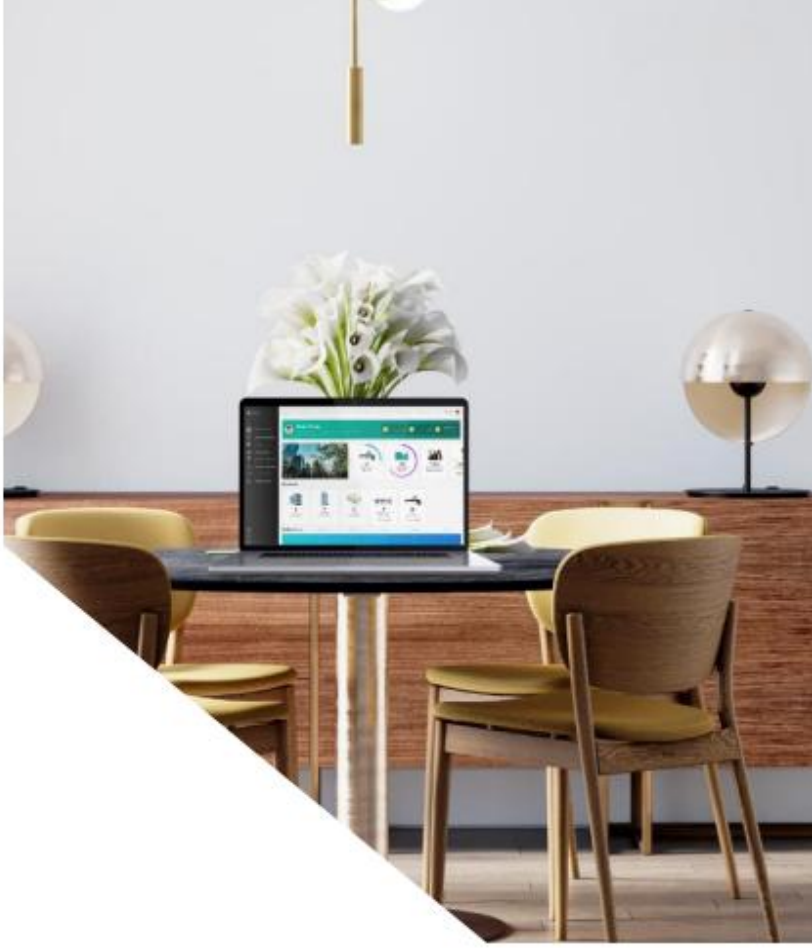
TEOS



Player Deployment

Vendor Agnostic TEOS Player

Document revision 1.0

Making spaces perform

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1. Introduction

With TEOS Manage 3.5.0, TEOS has become vendor agnostic (multi-vendor support) for digital signage. The TEOS Player app now runs on Samsung (Tizen), LG (webOS), Windows and Linux displays and players, next to Android. With the new App Management page in TEOS Manage, you manage the TEOS Player versions for all these platforms from one place.

This guide explains how to create the TEOS Player app for your own TEOS Manage environment with the **TEOS App Generator**, for Tizen, Tizen Compat, webOS, Windows and Linux. Every app you generate has your TEOS base URL built in, so the Player connects to your TEOS installation automatically.

What happens next depends on the platform:

- ✓ **Tizen and webOS:** upload the app to App Management. TEOS Manage creates a download link, and the display uses this link to download and install the Player app.
- ✓ **Windows and Linux:** install the generated installer on the device. Uploading it to App Management is optional.
- ✓ **Android:** nothing has changed. You do not need to generate an app; you install the .apk file as before.

The process in short

1. **Create** the TEOS Player app for your TEOS Manage environment with the TEOS App Generator (section 4). This applies to all platforms except Android.
2. **Upload** the TEOS Player app for Tizen, Tizen Compat or webOS to App Management in TEOS Manage (section 5). For Windows and Linux this is optional.
3. **Copy the download link** that TEOS Manage creates for the uploaded app (section 6).
4. **Install** the Player app on the display with that download link. This is explained in the separate installation guides for Tizen and webOS (section 7).
5. **Register** the player in TEOS Manage. On-premise: scan the QR code on the screen. Cloud: scan the QR code or enter a connection code (section 8).

2. Supported platforms and app files

App Management supports the TEOS Player for the platforms below. Only Tizen, Tizen Compat and webOS need to be uploaded to App Management, because these displays install the Player app from a download link.

Platform	App file type	Upload to App Management?
Tizen (Samsung, Tizen 6.5 or higher)	.wgt	**Yes**, required for installation
Tizen Compat (Samsung, Tizen 4.0 up to 6.0)	.wgt	**Yes**, required for installation
webOS (LG)	.ipk	**Yes**, required for installation
Android	.apk	Optional, for version management and distribution
Windows	.exe	Optional, for version management and distribution
Linux (arm64 / x64, auto-detected)	.appimage, .deb	Optional, for version management and distribution

NOTE: There is no change to the TEOS Android Player: you do not need to generate an Android app, and you install the .apk file on the device in the same way as before. The Windows and Linux installers are created with the TEOS App Generator (section 4). You do not need to upload these apps to App Management to install the TEOS Player on these devices.

Uploading the Android, Windows and Linux apps can still be useful for **version management and distribution**. App Management then holds all TEOS Player versions in one central place, so you always know which version is current and can download the right installer from there whenever you need it.

3. Before you start

Make sure you have the following:

- ✓ **TEOS Manage 3.5.0** or higher (cloud or on-premise).
- ✓ Access to **Server Management > App Management** in TEOS Manage.
- ✓ Your **TEOS Server ID** and **Server License Key**, to sign in to the TEOS App Generator. You find both under **Server Management > Server dashboard** (**License information**).
- ✓ For Samsung displays: the **Tizen version** of the display. This decides whether you need the Tizen or the Tizen Compat app (see below).

Tizen or Tizen Compat: which app to use

There are two TEOS Player apps for Samsung displays. Which one you need depends on the Tizen version of the display:

Tizen version of the display	App in the App Generator	Platform in App Management
6.5 or higher	Tizen	Tizen
4.0 up to 6.0	Tizen Compat	Tizen Compat

TIP: Do you have Samsung displays with both older and newer Tizen versions? Build and upload both apps. Then give each display the download link of the app that matches its Tizen version. A display with the wrong app will not run the TEOS Player correctly.

4. Create the Player app with the TEOS App Generator

The TEOS Player apps for Tizen, Tizen Compat, webOS, Windows and Linux are created specifically for your TEOS Manage environment with the **TEOS App Generator**, an online tool. The generator builds your TEOS base URL into every app, so the Player connects to your TEOS installation automatically. For Android you do not need to generate an app.

Open the TEOS App Generator: https://apps.teos.solutions

1. Sign in with your TEOS **Server ID** and **Server License Key** and click **SIGN IN**. You find both in TEOS Manage under **Server Management > Server dashboard**, in **License information**.
2. The first time you sign in, enter your **TEOS base URL**, for example https://example.teosmanage.com, and click **SAVE**. This URL is built into every app you generate.

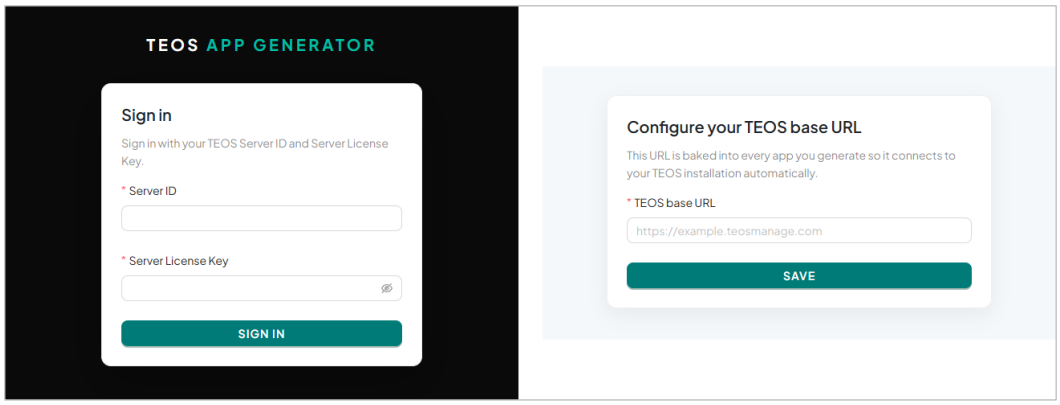


Figure 1 – Sign in to the TEOS App Generator and configure the TEOS base URL

3. Under **Available apps**, select a platform tab: **All, Tizen, Tizen Compat, webOS, Windows, Linux (x64)** or **Linux (arm64)**. For each app you see the app version (the newest is marked **latest**), the build status, the platform version and the TEOS version.

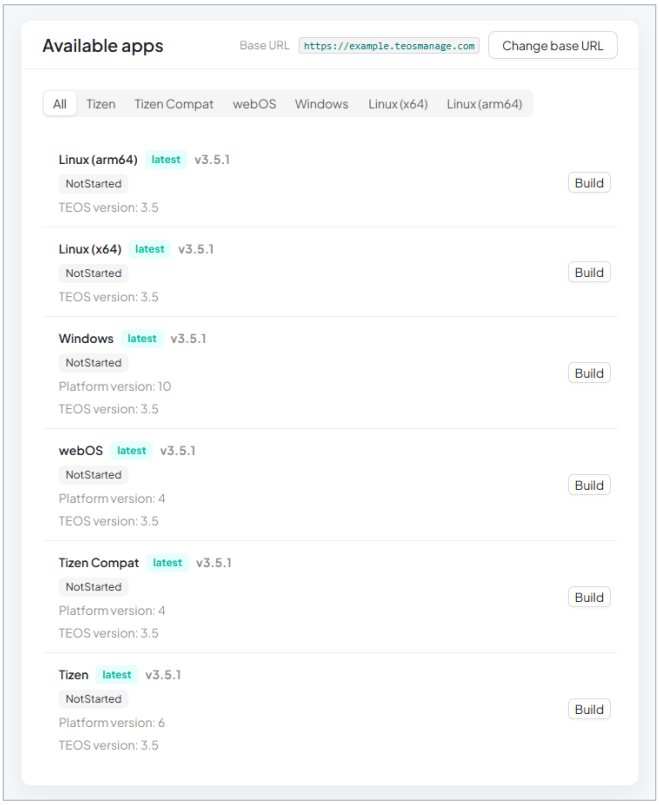


Figure 2 – Available apps in the TEOS App Generator

4. Click **Build** next to the app you need. The status changes from **NotStarted** to **Building**, and to **Ready** when the app has been created.

5. Click **DOWNLOAD** to save the app file. With **Delete** you remove the generated app.

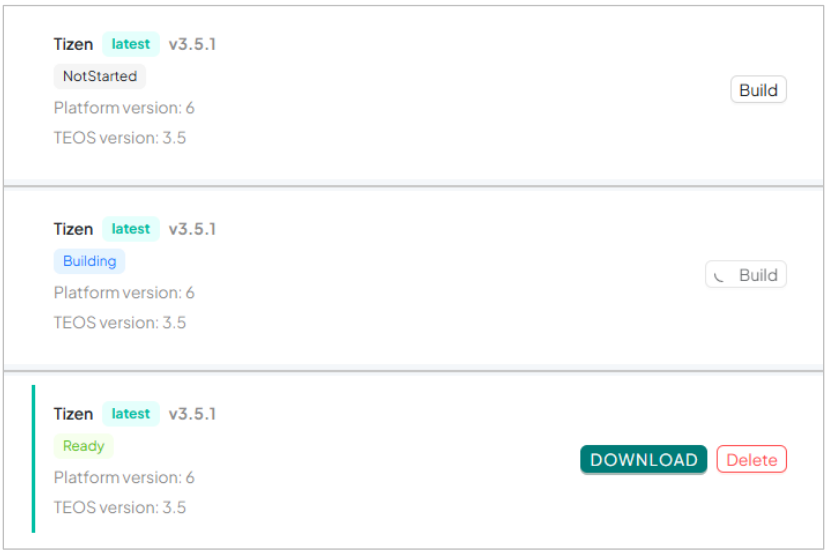


Figure 3 – Build status of an app: NotStarted, Building and Ready

NOTE: Check the **Base URL** at the top of Available apps before you build an app. Use **Change base URL** if it is not correct. For Samsung displays, build the Tizen or the Tizen Compat app, depending on the Tizen version of the display (see section 3).

When the app is downloaded:

- ✓ **Tizen, Tizen Compat and webOS:** upload the app to App Management in TEOS Manage (section 5).
- ✓ **Windows and Linux:** install the generated installer on the device. Uploading it to App Management is optional (see section 2).

5. Upload the Player app to App Management

1. In TEOS Manage, go to **Server Management > App Management**.
2. The list on the left shows all platforms: **All, Tizen, Tizen Compat, webOS, Android, Windows, Linux (arm64)** and **Linux (x64)**. Select a platform to see the app versions uploaded for it. When nothing has been uploaded yet, the page shows *No app packages have been uploaded yet*.

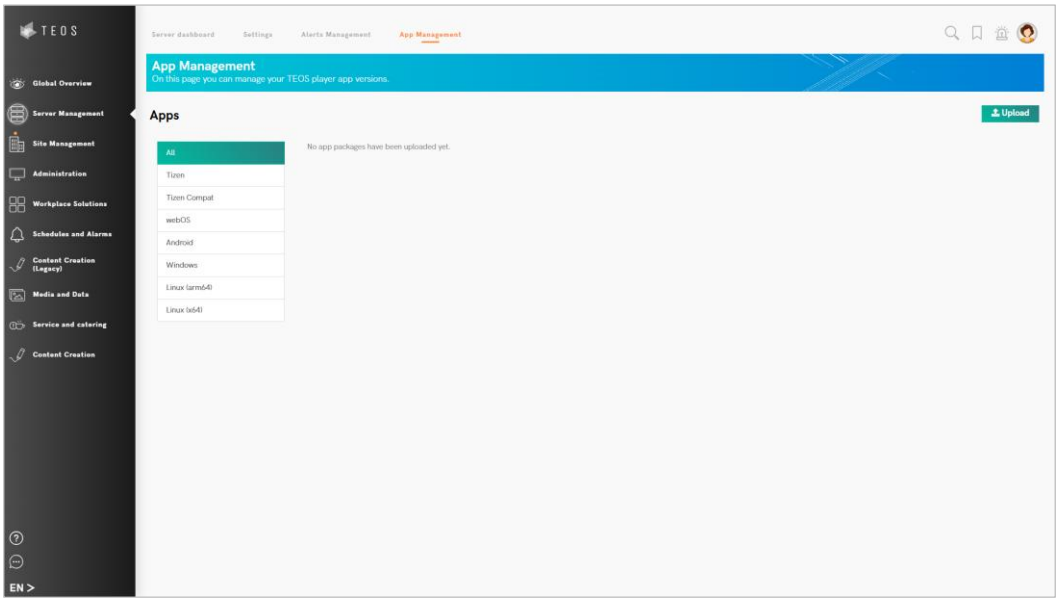


Figure 4 – App Management with no apps uploaded yet

3. Click **Upload** in the top-right corner.
4. In the **Upload** window, enter the **Version** of the app, for example `1.0.0`.
5. Click **Choose File** and select the app file. TEOS Manage recognises the platform from the file type:
   - **.wgt** – Tizen / Tizen Compat
   - **.ipk** – webOS
   - **.apk** – Android
   - **.exe** – Windows
   - **.appimage, .deb** – Linux (arm64 / x64 auto-detected)

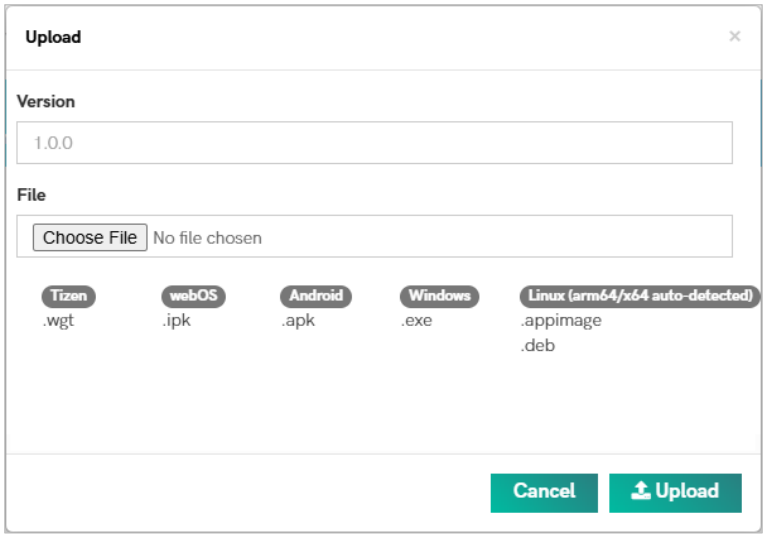


Figure 5 – The Upload window with the supported file types per platform

6. Click **Upload**. The app now appears in the overview.

> **Tizen and Tizen Compat use the same file name**
> The Tizen and the Tizen Compat app have the same file name: **TEOSPlayer.wgt**. Keep the two downloads apart, for example in separate folders. After uploading, check that each app is listed under the correct platform. See section 3 for which app your displays need.

Repeat these steps for every platform you use. The **All** view shows every uploaded app with its platform, version, file name, file size and date added. Under **Actions** you can download or delete an app.

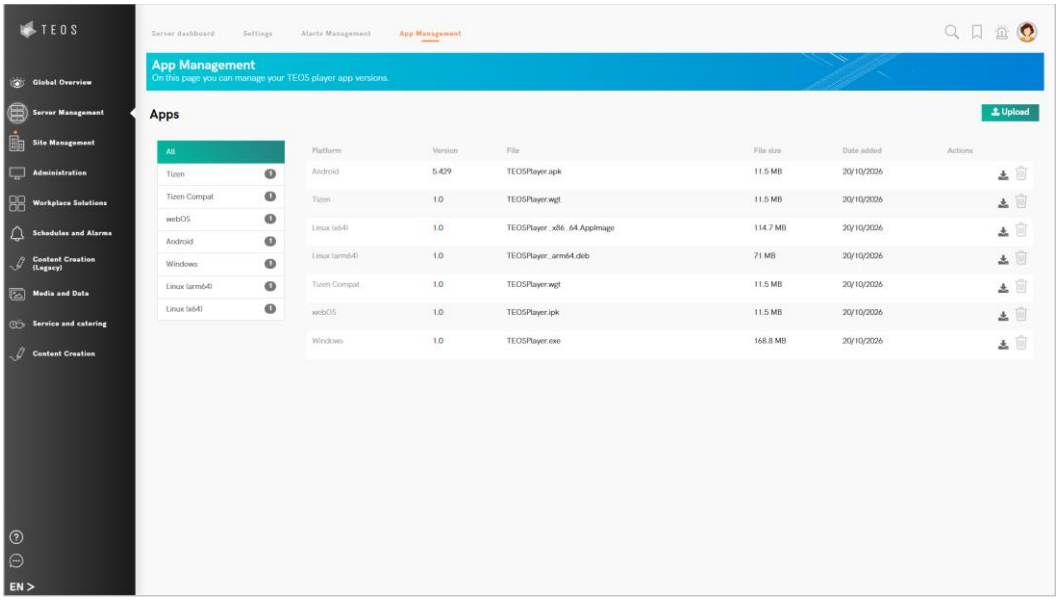


Figure 6 – Overview of uploaded TEOS Player apps for all platforms

On the Tizen and Tizen Compat pages, App Management shows a yellow note as a reminder of which app to use (see section 3):

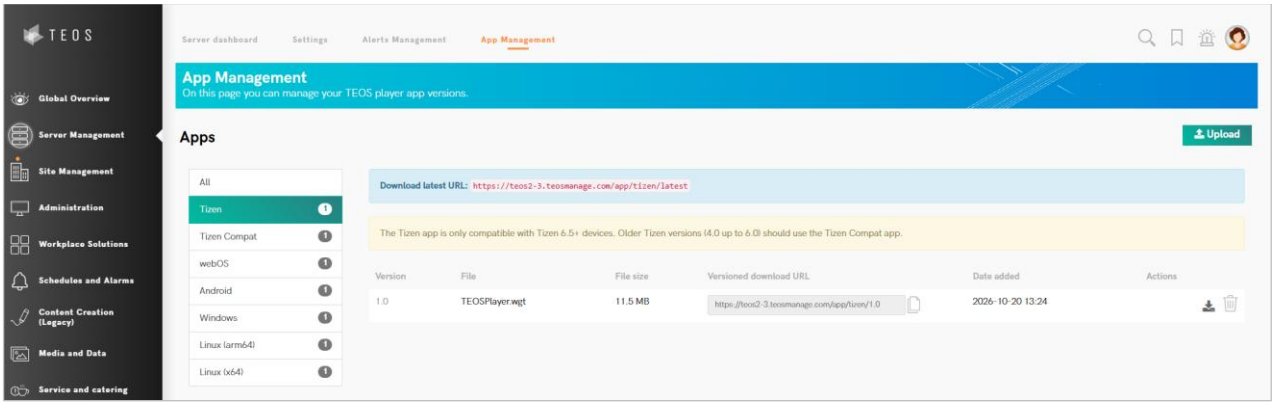


Figure 7 – The yellow note on the Tizen page:
"The Tizen app is only compatible with Tizen 6.5+ devices. Older Tizen versions (4.0 up to 6.0) should use the Tizen Compat app."

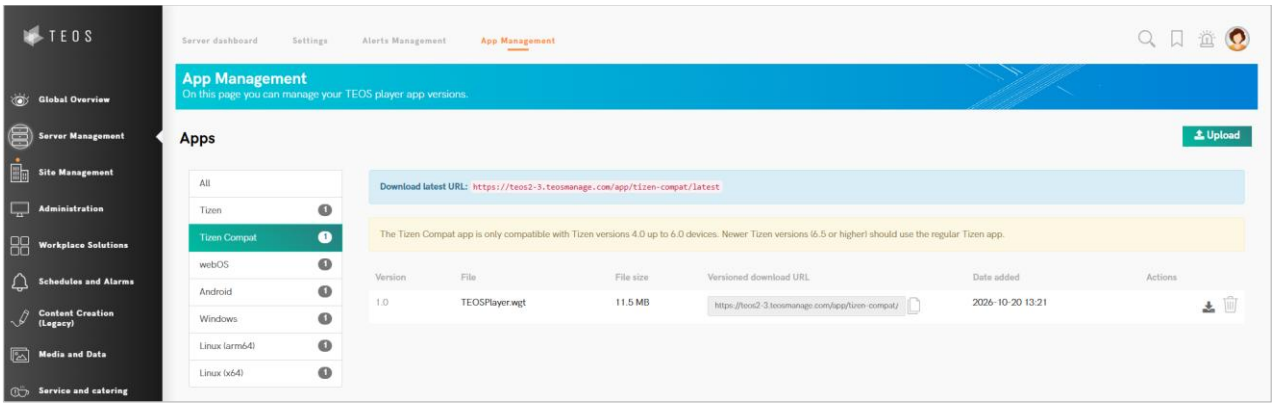


Figure 8 – The yellow note on the Tizen Compat page:
"The Tizen Compat app is only compatible with Tizen versions 4.0 up to 6.0 devices. Newer Tizen versions (6.5 or higher) should use the regular Tizen app."

6. Get the download link

After uploading, TEOS Manage creates a download link for the app. You need this link to install the Player app on the display.

1. In App Management, select the platform: **Tizen**, **Tizen Compat** or **webOS**.
2. At the top of the page, find **Download latest URL**. Below it, the table shows a **Versioned download URL** for each uploaded version.

The **Download latest URL** and **Versioned download URL** work the same way for every platform. The screenshot below shows Tizen; for webOS you find both links on the webOS page.

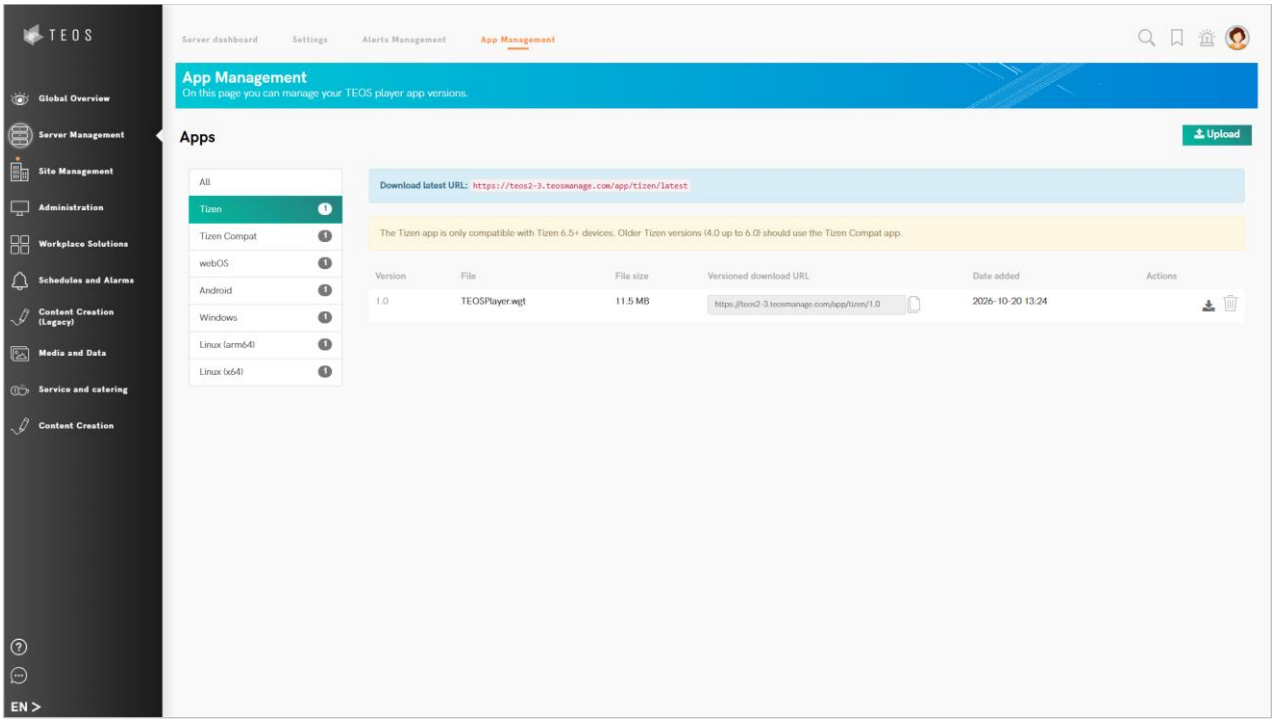


Figure 9 – Download links for the Tizen app

Link	Example	When to use
Download latest URL	**Tizen:** `https://<teosdomainname>/app/tizen/latest` **webOS:** `https://<teosdomainname>/app/webos/latest`	Always points to the most recently uploaded version. Use this link for most installations.
Versioned download URL	**Tizen:** `https://<teosdomainname>/app/tizen/1.0` **webOS:** `https://<teosdomainname>/app/webos/1.0`	Points to one specific version. Use it when a display must run that exact version, for example for testing.

NOTE: The download link depends on your TEOS Manage environment. The links above are examples. Always copy the link from App Management in your own TEOS Manage, and make sure the display can reach this address on the network.

7. Install the Player app on the device

Use the download link from section 6 to install the TEOS Player app on the display. The installation is explained step by step in separate guides for each platform:

- ✓ **Samsung (Tizen / Tizen Compat):** How to install the TEOS Tizen player
  https://helpdesk.teos.solutions/hc/en-gb/articles/40010398758301-How-to-install-the-TEOS-Tizen-player
- ✓ **LG (webOS):** How to install the TEOS webOS Player
  https://helpdesk.teos.solutions/hc/en-gb/articles/40010161536797-How-to-install-the-TEOS-webOS-Player

NOTE: For Samsung displays, use the download link of the app that matches the Tizen version of the display: Tizen for 6.5 or higher, Tizen Compat for 4.0 up to 6.0 (see section 3).

8. Register the player in TEOS Manage

When the installation is finished, the TEOS Player starts and shows the welcome screen. What the welcome screen shows depends on your TEOS Manage environment.

On-premise environment

The welcome screen shows a **QR code** to register the player.



Figure 10 – The welcome screen in an on-premise environment, with the QR code

Cloud environment

The welcome screen shows the **QR code** and an extra option: a field **OR ENTER CONNECTION CODE** to register the player with a connection code from TEOS Manage.

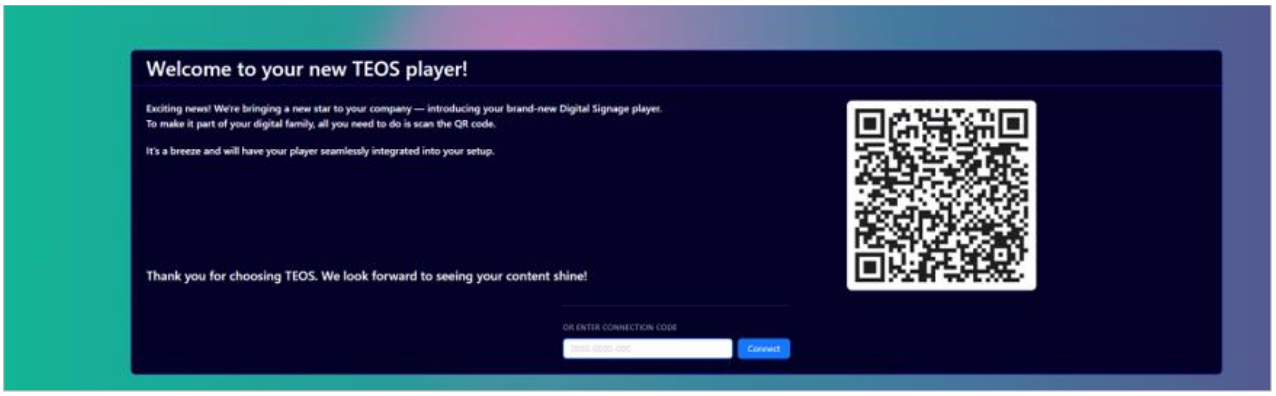


Figure 11 – The welcome screen in a cloud environment, with the QR code and the connection code field

Add the player to TEOS Manage in one of these ways:

Option 1 – Scan the QR code (on-premise and cloud)

Follow the normal steps on your mobile phone:

1. Scan the QR code on the screen with your phone. TEOS Manage opens in the browser. Sign in if asked.
2. Give the player a clear name, for example its location or purpose, and tap **Next**.
3. Select the content for the player. The default content is already selected; choose another one from the drop-down menu if needed. Tap **Save**.
4. The message **Player successfully added!** appears. Tap **Close**. The player now plays the selected content and can be found in the device overview for further configuration.

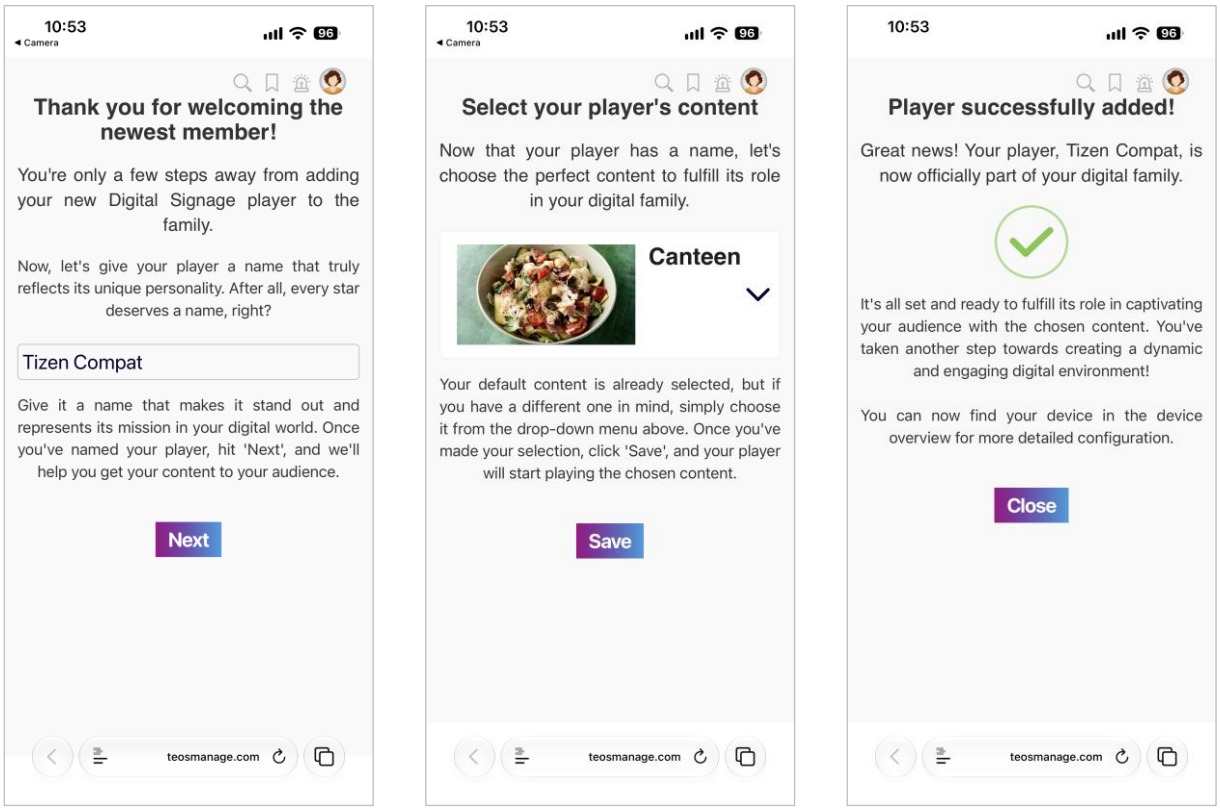


Figure 12 – Name the player, select content and confirm

Option 2 – Enter a connection code (cloud only)

Enter the connection code from TEOS Manage in the field under **OR ENTER CONNECTION CODE** on the welcome screen and select **Connect**. The player is then added to TEOS Manage. You configure the player in TEOS Manage, including setting its content, in the same way as you add and set up other cloud devices.

9. Revision history

#	Date	Version	Changes and comments
1	19/10/2026	V1.0	Initial release for TEOS Manage 3.5.0

Player Deployment

Vendor Agnostic TEOS Player

Need help?

Our support team is available Mon–Fri, 9:00–17:00 CET

Support portal: https://helpdesk.teos.solutions/

Email: support@teos.solutions

Phone: +31 582038380

Report a bug or suggest a feature

Found something that isn't working, or have an idea?
Let us know at. We read every submission.

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